

Azamara RezA Overview: Individual/FIT Reservations

Shai Boston
Trade Training Consultant Contractor

COURSE OBJECTIVES

Upon completion of this course your will be able to

- Utilize RezA to make Individual/FIT reservations
- Answer general FAQs



Why Azamara

FAQs

Offers

Quick Links







Why Azamara

Resources

FAQs

Sailings

Offers

Quick Links



FOR TRAVEL PARTNERS

Welcome to Azamara Connect

Our new reservation platform helps you find and manage reservations, create new reservations, generate reports and manage your account. Learn More

View Reservations

HOME SCREEN



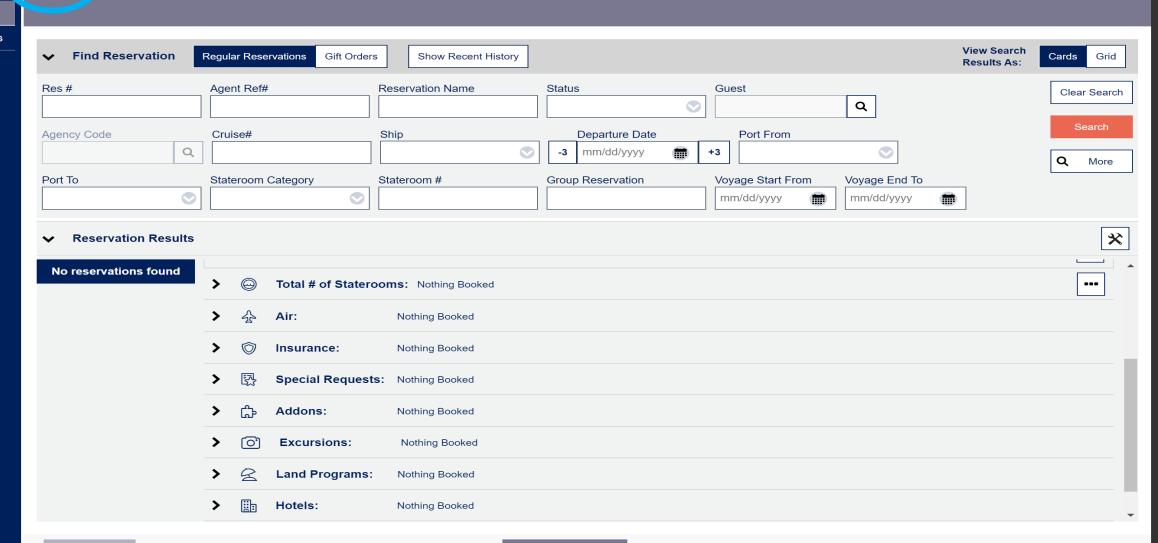
Logged in as: sboston+ta@azamara.com

Your Account

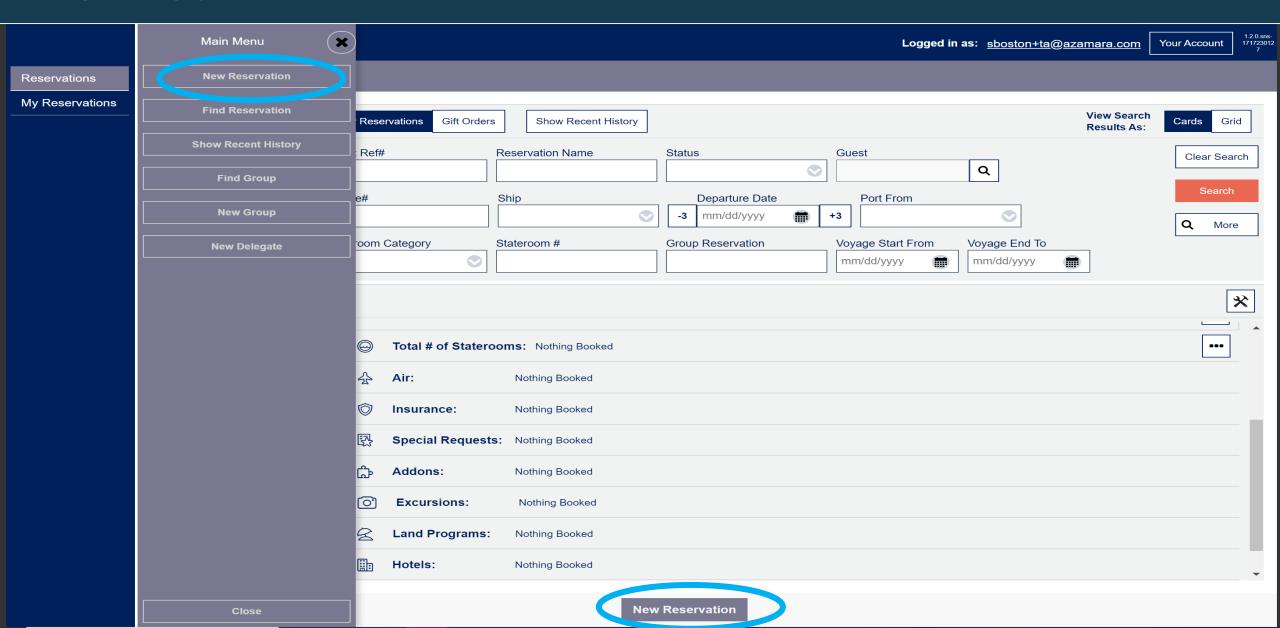
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Reservations

My Reservations

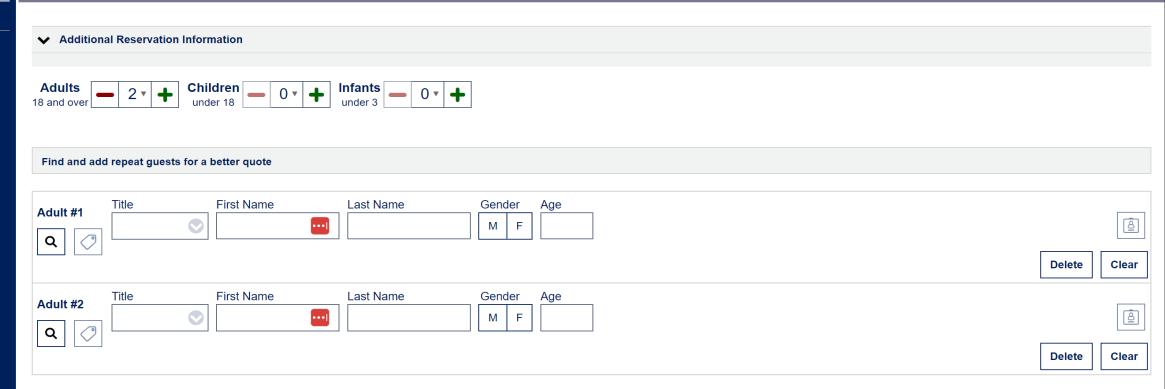


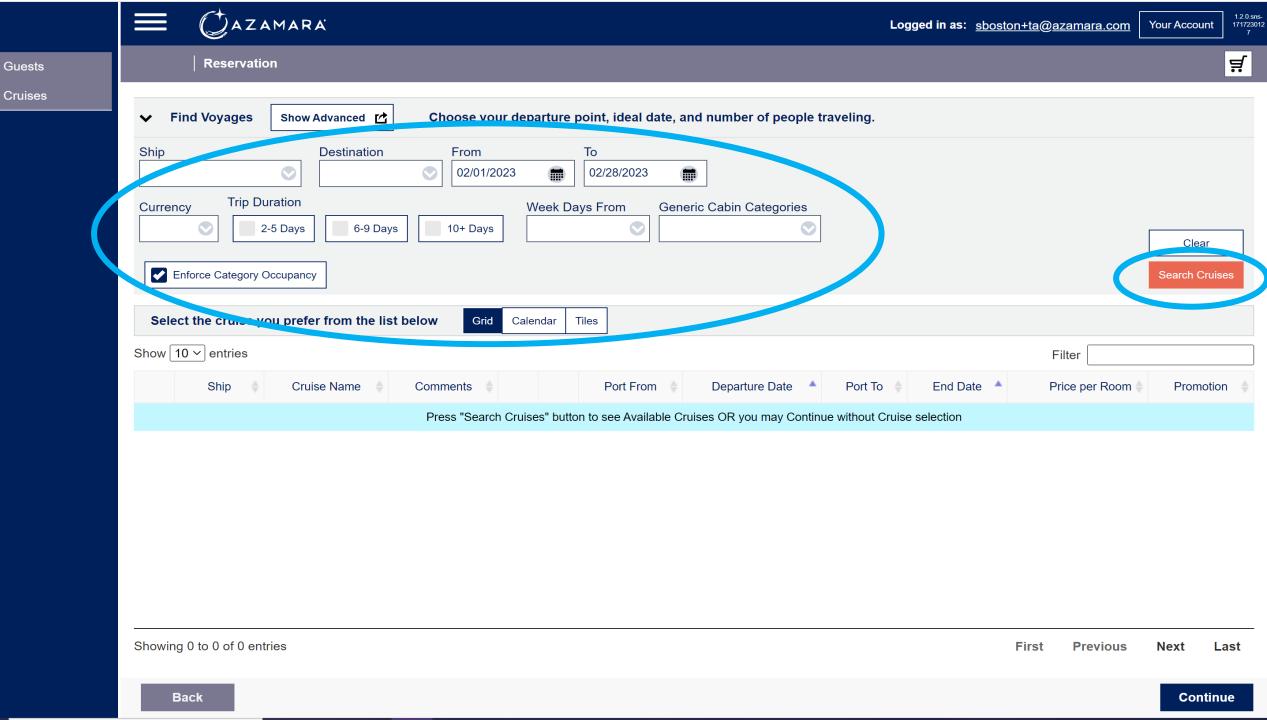
HOME SCREEN



Reservation Guests

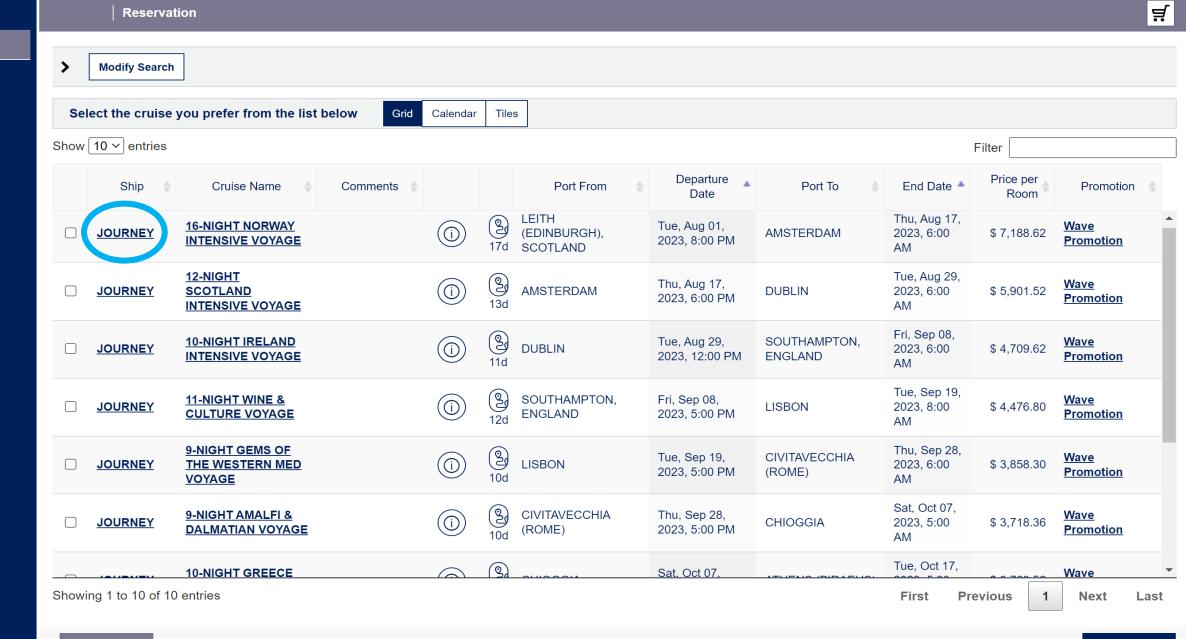


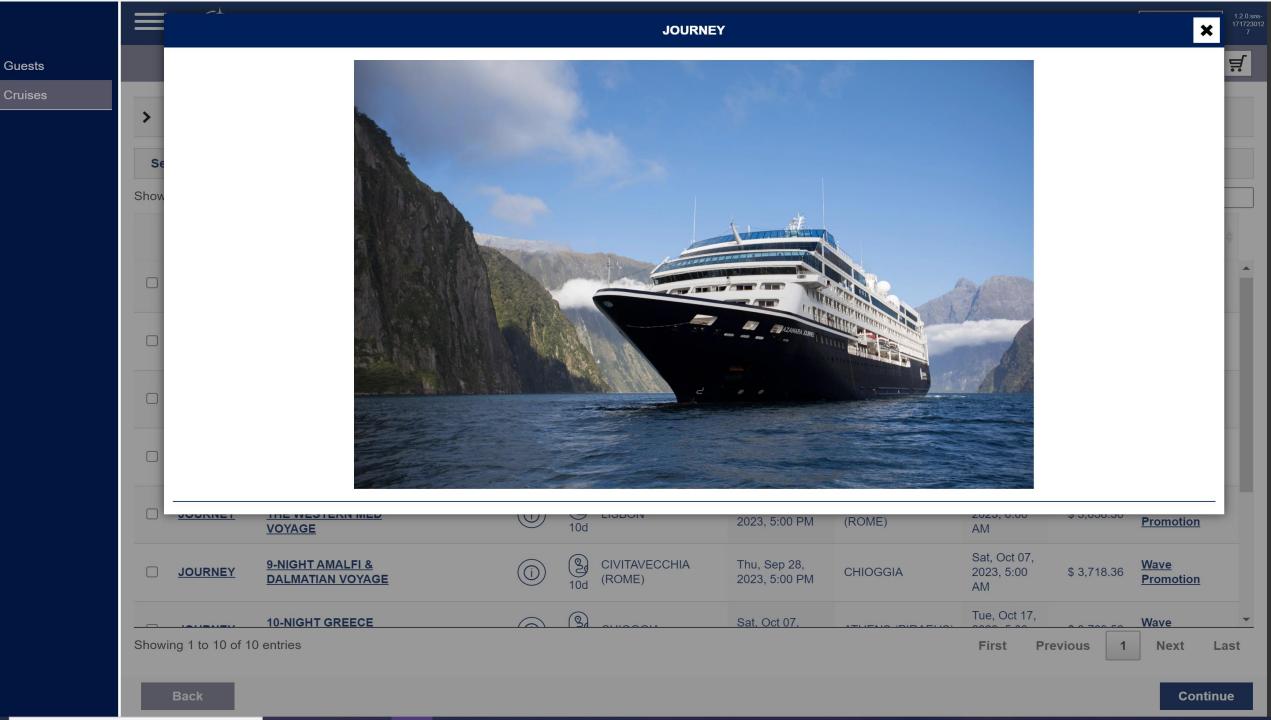




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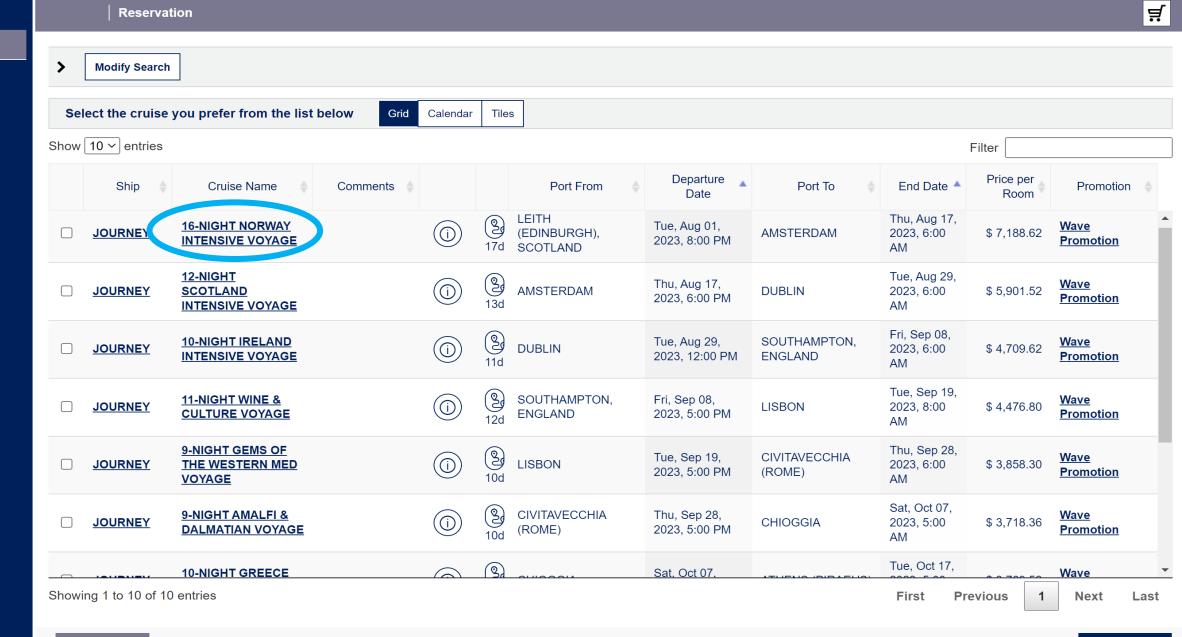
Guests

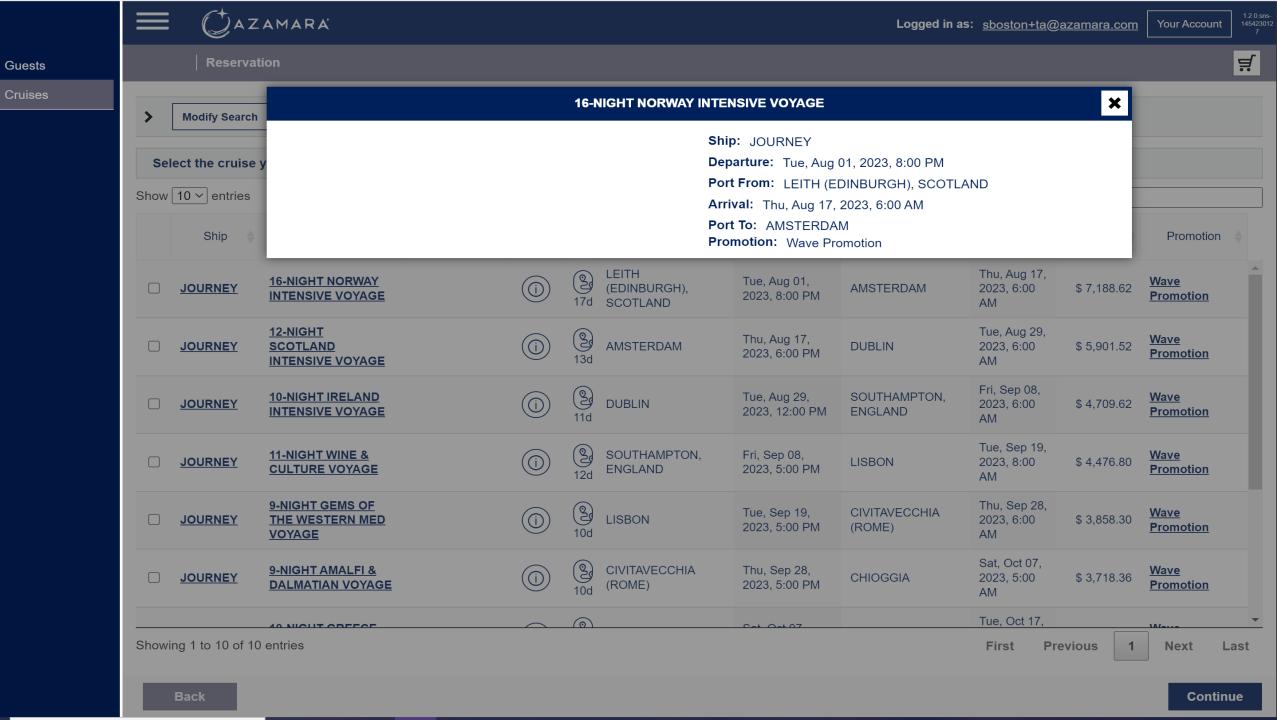




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Guests





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Guests

Reservation

Sele	ect the cruise	you prefer from the list be	elow Grid Ca	Calendar	Tiles						
how [10 × entries									Filter	
	Ship	Cruise Name	Comments 🔷			Port From	Departure Date	Port To	End Date 🏝	Price per Room	Promotion
	<u>JOURNEY</u>	16-NIGHT NORWAY INTENSIVE VOYAGE	(TH INBURGH), DTLAND	Tue, Aug 01, 2023, 8:00 PM	AMSTERDAM	Thu, Aug 17, 2023, 6:00 AM	\$ 7,188.62	Wave Promotion
	JOURNEY	12-NIGHT SCOTLAND INTENSIVE VOYAGE	(3 AMS	STERDAM	Thu, Aug 17, 2023, 6:00 PM	DUBLIN	Tue, Aug 29, 2023, 6:00 AM	\$ 5,901.52	Wave Promotion
	JOURNEY	10-NIGHT IRELAND INTENSIVE VOYAGE	(① (DUB 11d	BLIN	Tue, Aug 29, 2023, 12:00 PM	SOUTHAMPTON, ENGLAND	Fri, Sep 08, 2023, 6:00 AM	\$ 4,709.62	Wave Promotion
	JOURNEY	11-NIGHT WINE & CULTURE VOYAGE	(① (JTHAMPTON, GLAND	Fri, Sep 08, 2023, 5:00 PM	LISBON	Tue, Sep 19, 2023, 8:00 AM	\$ 4,476.80	Wave Promotion
	JOURNEY	9-NIGHT GEMS OF THE WESTERN MED VOYAGE	(① (S LISB	3ON	Tue, Sep 19, 2023, 5:00 PM	CIVITAVECCHIA (ROME)	Thu, Sep 28, 2023, 6:00 AM	\$ 3,858.30	Wave Promotion
	JOURNEY	9-NIGHT AMALFI & DALMATIAN VOYAGE	(① (S CIVI 10d (ROI	ITAVECCHIA ME)	Thu, Sep 28, 2023, 5:00 PM	CHIOGGIA	Sat, Oct 07, 2023, 5:00 AM	\$ 3,718.36	Wave Promotion
		10-NIGHT GREECE		\bigcirc (Q		Sat, Oct 07,		Tue, Oct 17,		Wave

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Guests

JR230801-016 | 16-NIGHT NORWAY INTENSIVE VOYAGE | Aboard Vessel: JOURNEY | 16 Nights | Aug 1, 2023 | LEITH (EDINBURGH), SCOTLAND, UNITED KINGDOM - AMSTERDAM, NETHERLANDS

>	Cruise Day	Date	Port Country	Type	Time	Departure	Arrival	Tender Mode	Notes
Se	01	Tue, Aug 01, 2023	LEITH (EDINBURGH), SCOTLAND, UNITED KINGDOM	CRUISE START	8:00 PM	'		DOCK	^
Show	02	Wed, Aug 02, 2023	AT SEA, CRUISING	AT SEA	12:00 AM				
	03	Thu, Aug 03, 2023	STAVANGER, NORWAY	ARRIVAL	8:00 AM		8:00 AM	DOCK	
	03	Thu, Aug 03, 2023	STAVANGER, NORWAY	DEPARTURE	8:00 PM	8:00 PM		DOCK	
	04	Fri, Aug 04, 2023	HAUGESUND, NORWAY	ARRIVAL	7:30 AM		7:30 AM	DOCK	
	04	Fri, Aug 04, 2023	HAUGESUND, NORWAY	DEPARTURE	2:30 PM	2:30 PM		DOCK	
	05	Sat, Aug 05, 2023	OLDEN, NORWAY	ARRIVAL	8:00 AM		8:00 AM	DOCK	
	05	Sat, Aug 05, 2023	OLDEN, NORWAY	DEPARTURE	8:00 PM	8:00 PM		DOCK	
	06	Sun, Aug 06, 2023	ALESUND, NORWAY	ARRIVAL	8:00 AM		8:00 AM	DOCK	
	06	Sun, Aug 06, 2023	ALESUND, NORWAY	DEPARTURE	10:00 PM	10:00 PM		DOCK	
	07	Mon, Aug 07, 2023	AT SEA, CRUISING	AT SEA	12:00 AM				
	08	Tue, Aug 08, 2023	TROLL FJORD, NORWAY	ARRIVAL	7:00 AM		7:00 AM	DOCK	
	08	Tue, Aug 08, 2023	TROLL FJORD, NORWAY	DEPARTURE	5:00 PM	5:00 PM		DOCK	
	08	Tue, Aug 08, 2023	SVOLVAER, (LOFOTEN), NORWAY	ARRIVAL	6:30 PM		6:30 PM	DOCK	
	08	Tue, Aug 08, 2023	SVOLVAER, (LOFOTEN), NORWAY	DEPARTURE	7:00 PM	7:00 PM		DOCK	
	09	Wed, Aug 09, 2023	TROMSO, NORWAY	ARRIVAL	12:00 PM		12:00 PM	DOCK	

Showing 1 to 10 of 10 entries

First

Previous

Next

Last

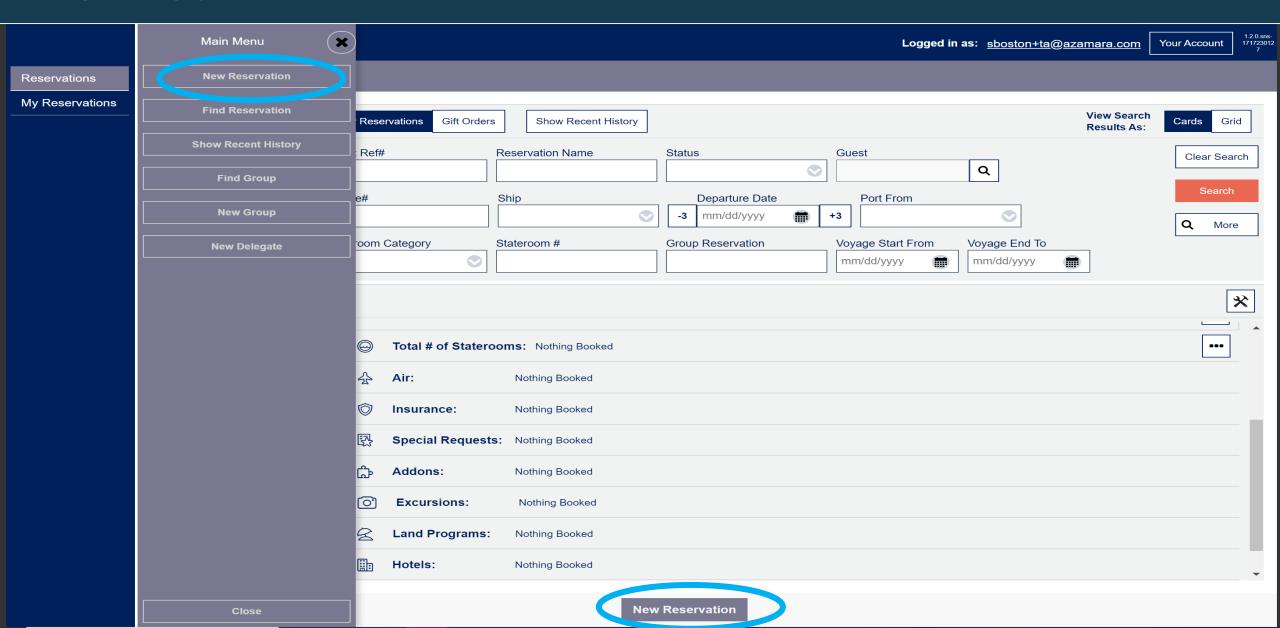
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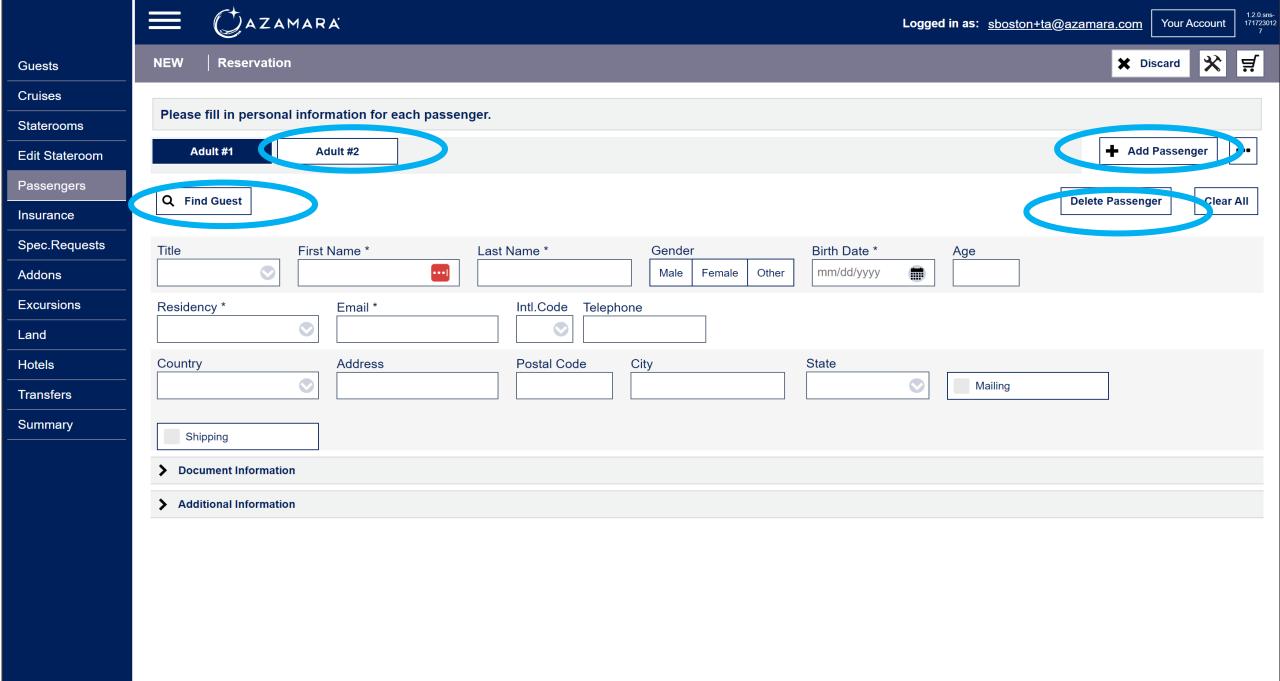


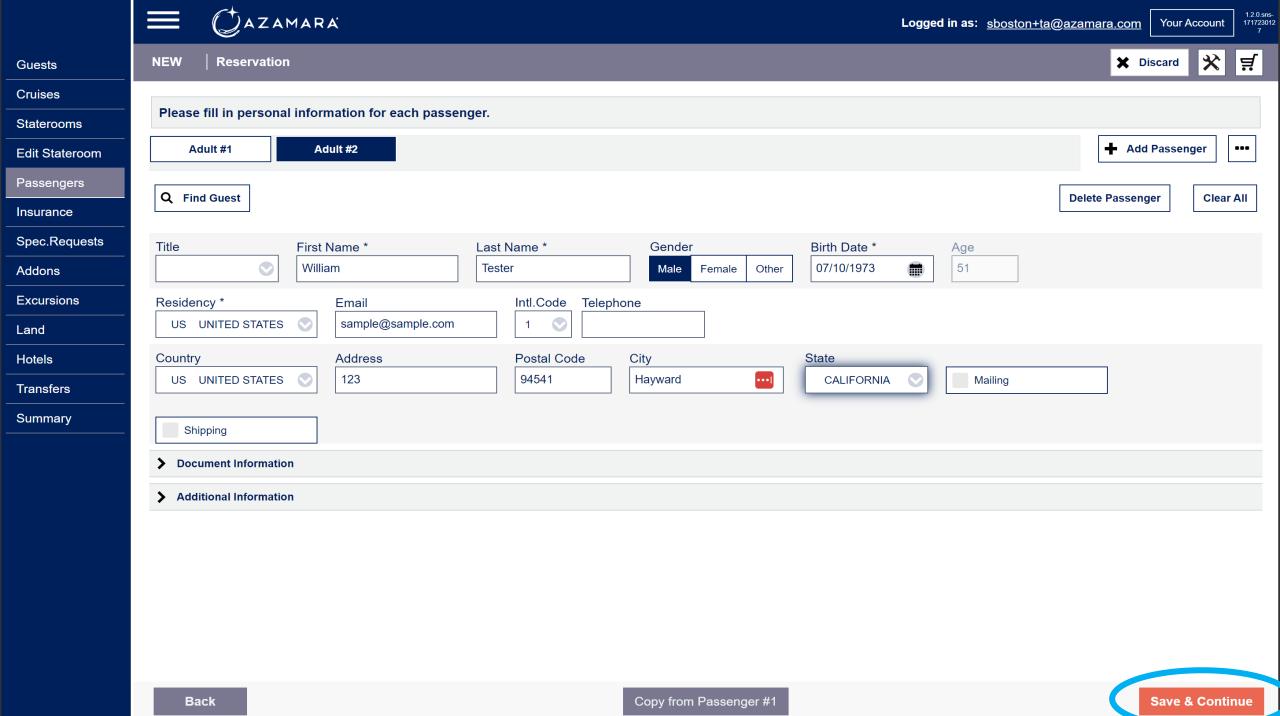
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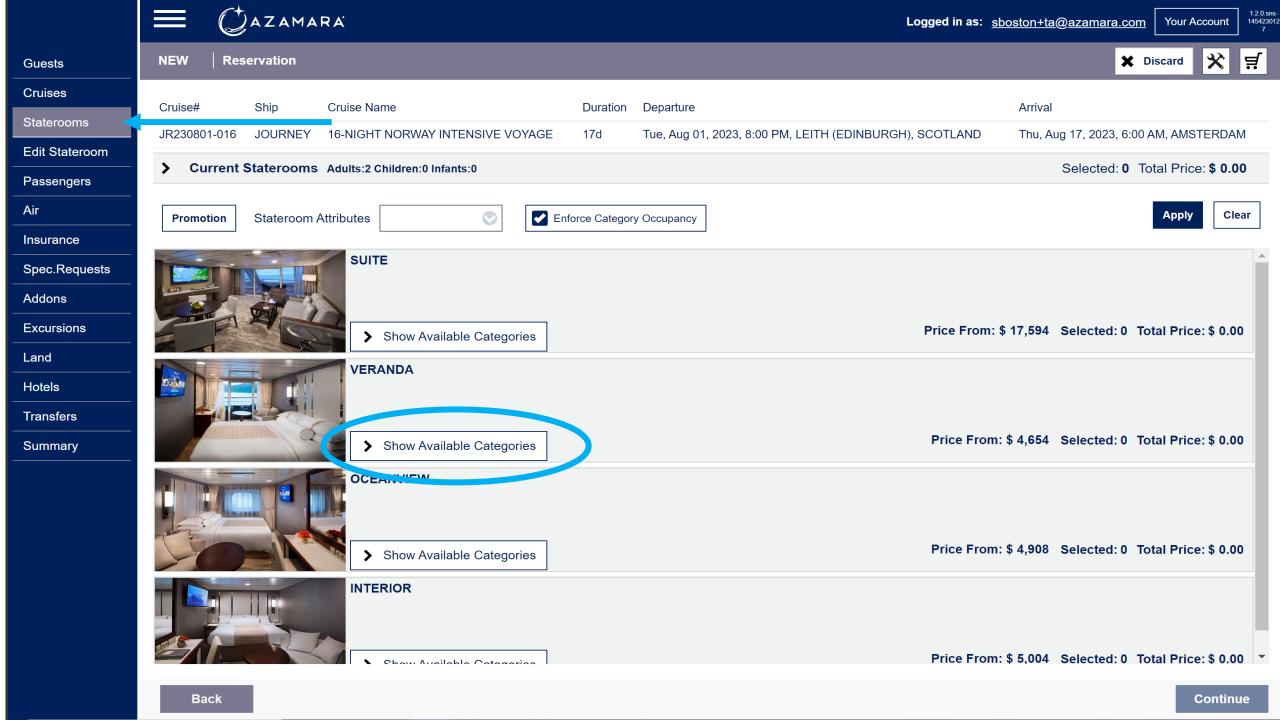
Sel	ect the cruise	you prefer from the list	below Grid	Calendar	Tile	S					
now	10 V entries									Filter	
	Ship 🔷	Cruise Name	Comments			Port From 🔷	Departure Date	Port To	End Date 📤	Price per Room	Promotion
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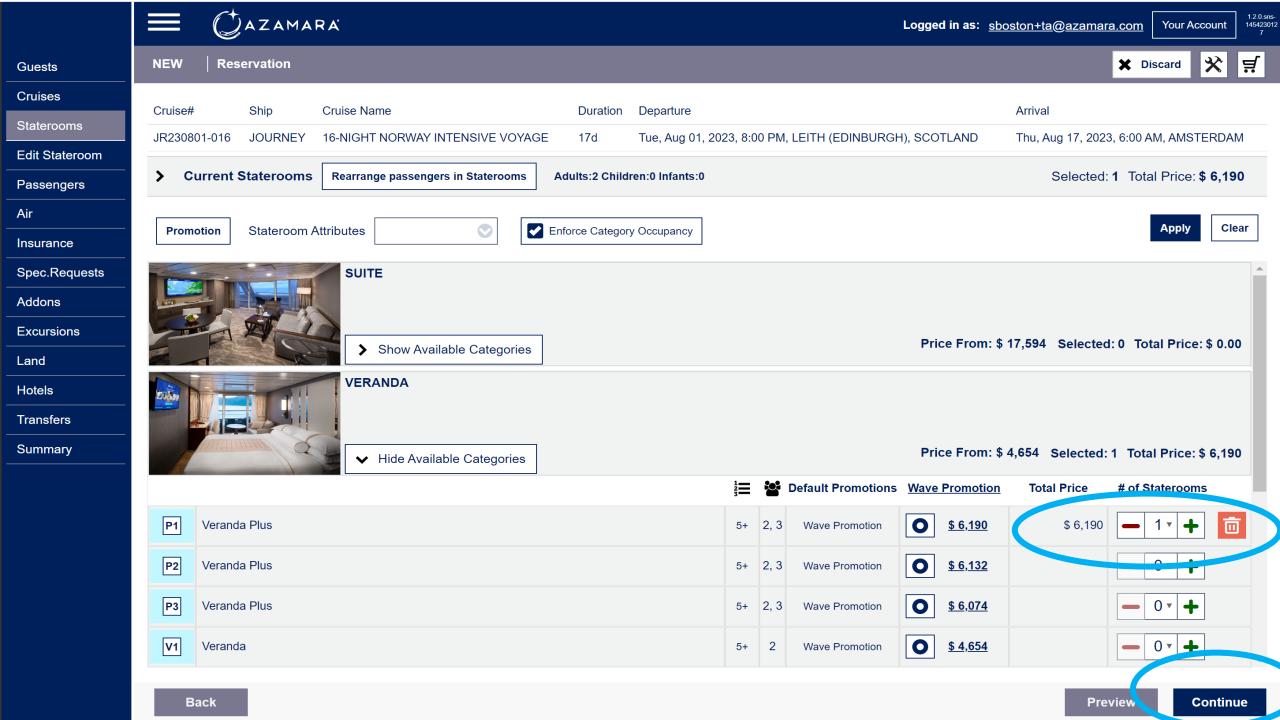
HOME SCREEN











NEW Guests

Reservation





Cruises

Staterooms

Edit Stateroom

Passengers

Air

Insurance

Spec.Requests

Addons

Excursions

Land

Hotels Transfers

Summary

(1) Cruise#: JR230801-016 Ship: JOURNEY Package Name: 16-NIGHT NORWAY INTENSIVE **VOYAGE**

Departure: Tue, Aug 01, 2023, 8:00 PM, LEITH

(EDINBURGH), SCOTLAND

Thu, Aug 17, 2023, 6:00 AM, Arrival:

AMSTERDAM 1,2 **Guests:**

> 0 P1 #6001 Capacity: 2 Deck #6

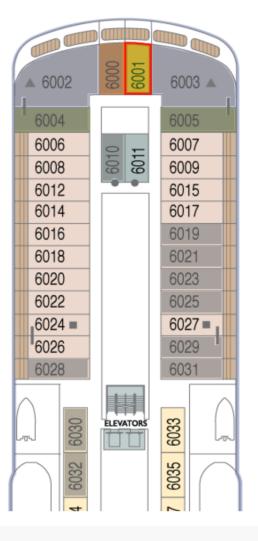
Adult #1 Adult

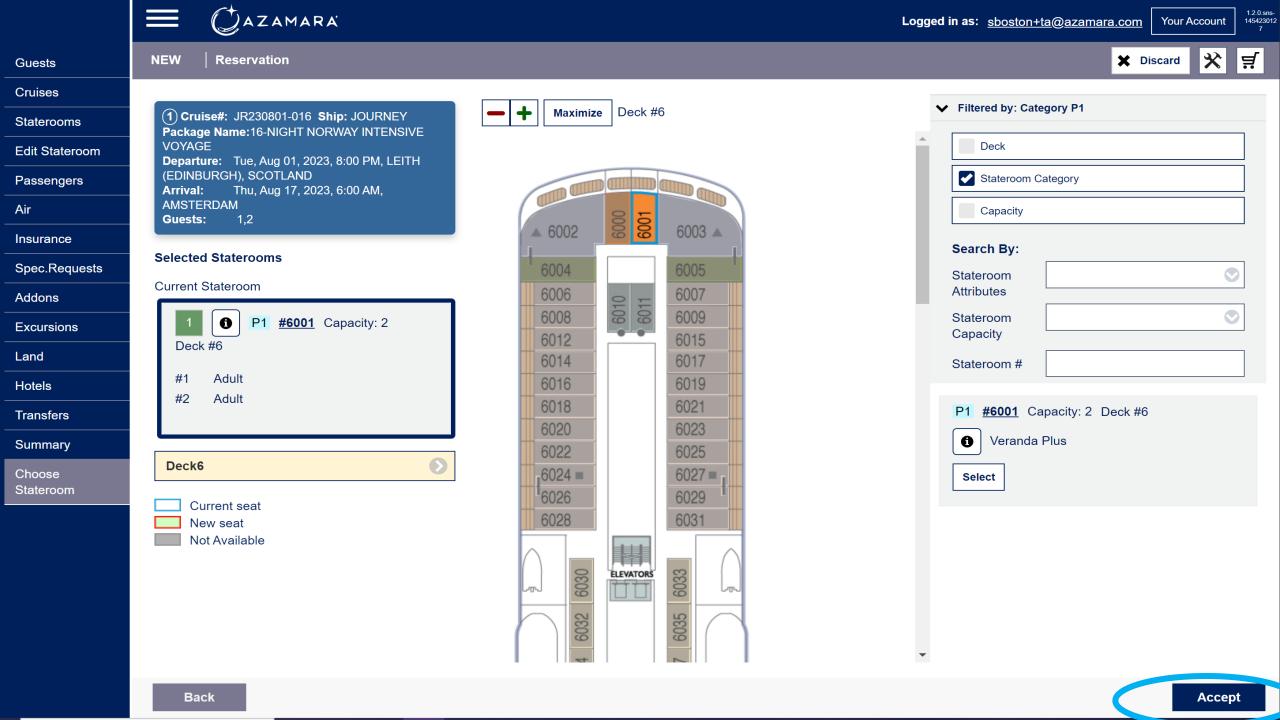
Change Stateroom

Change Staterooms

Current seat Not Available







Guests

Reservation **NEW**





Cruises

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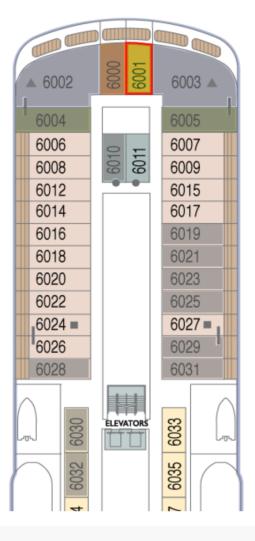
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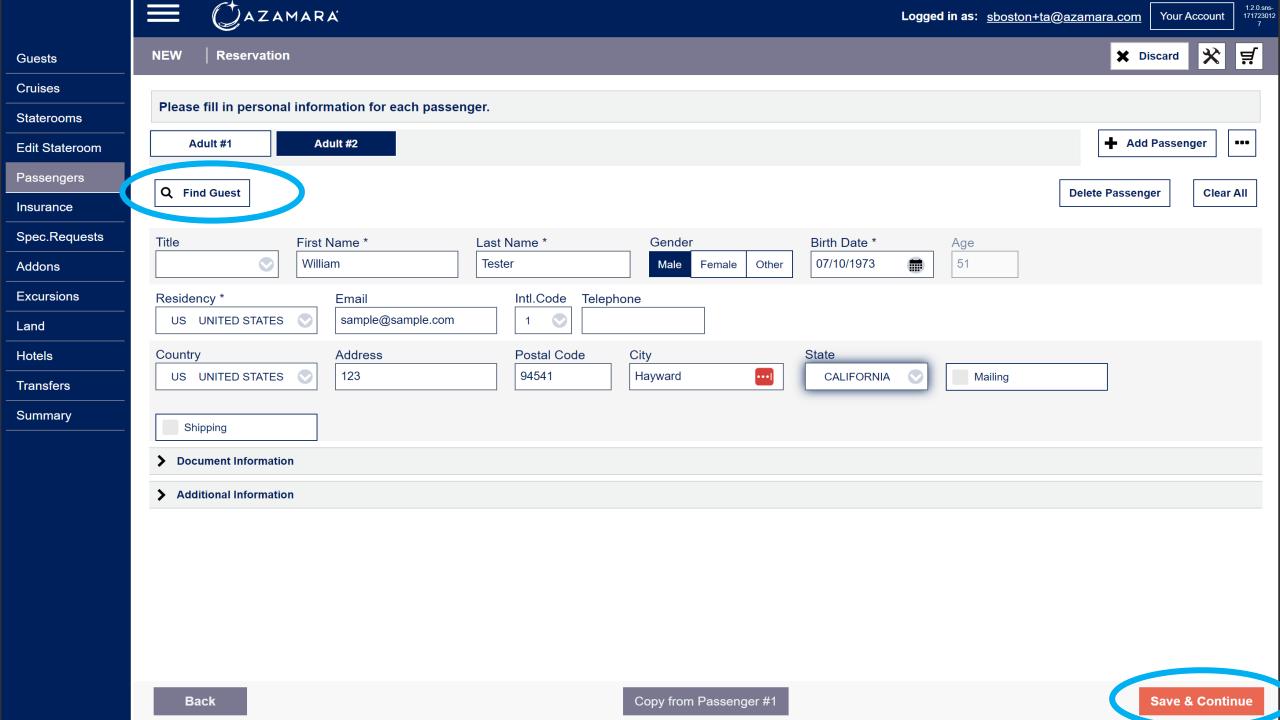
Change Stateroom

Change Staterooms

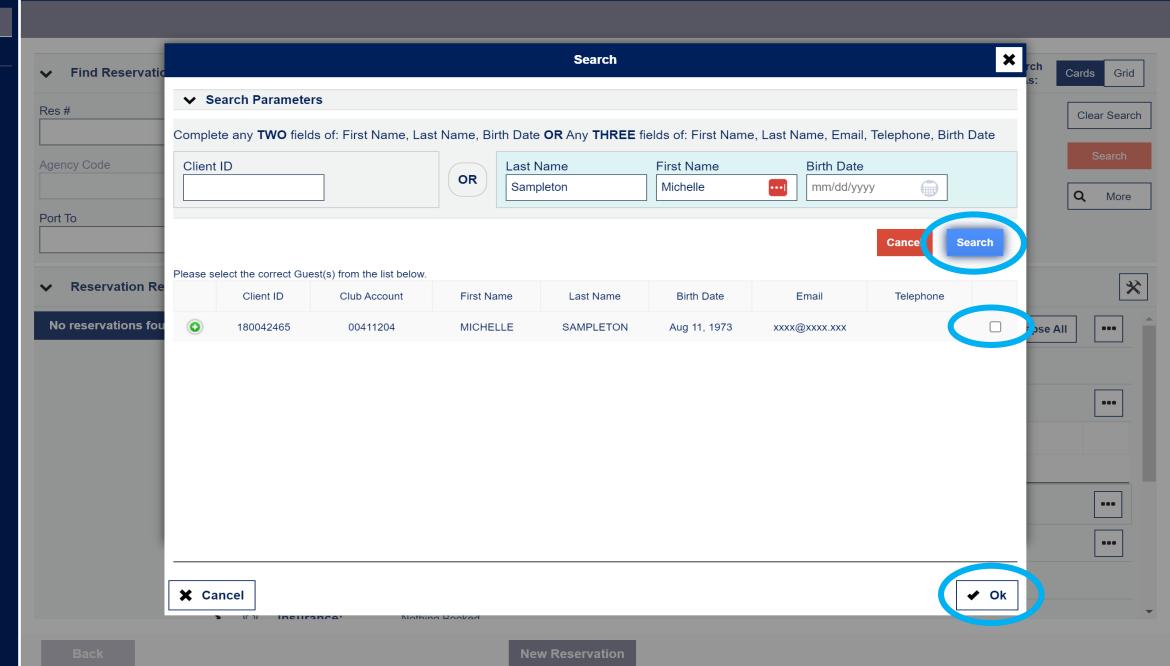
Current seat Not Available

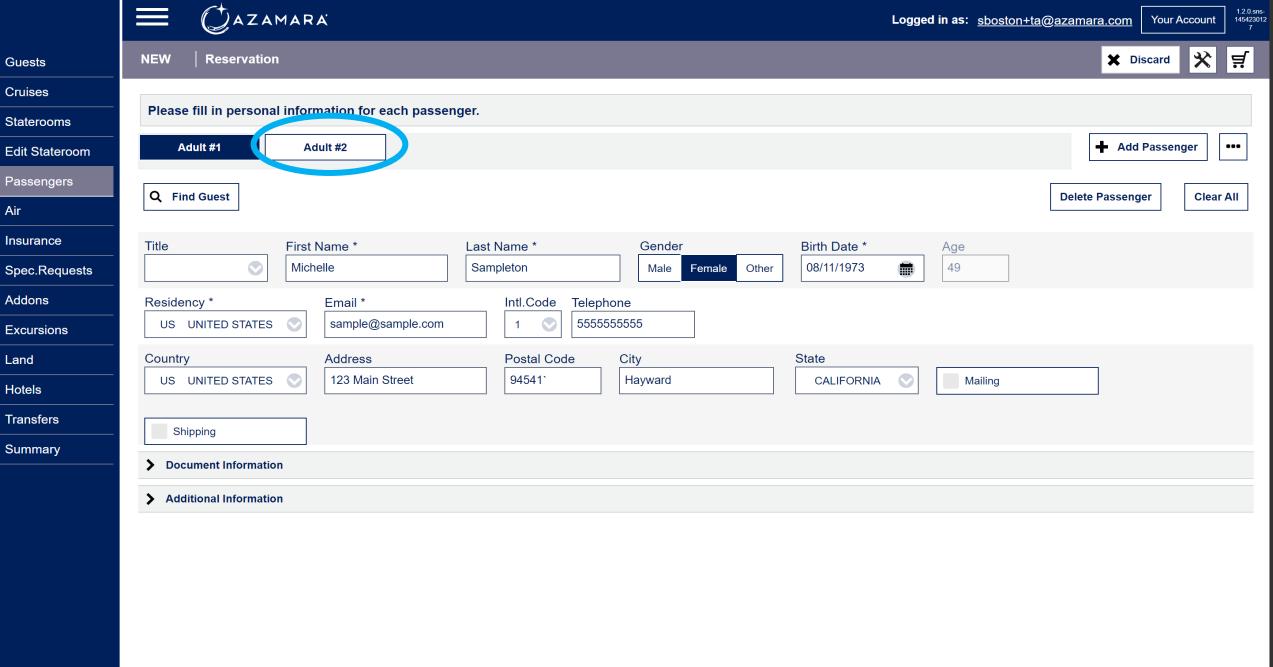






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Guests

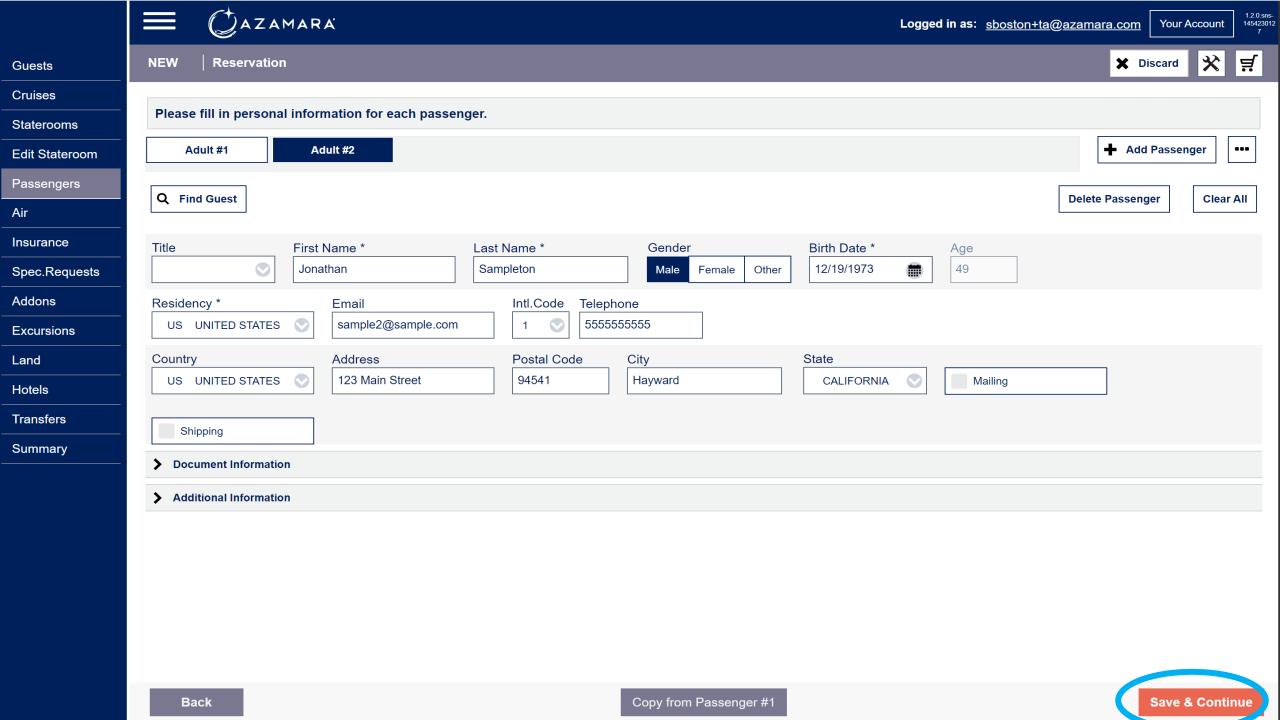
Cruises

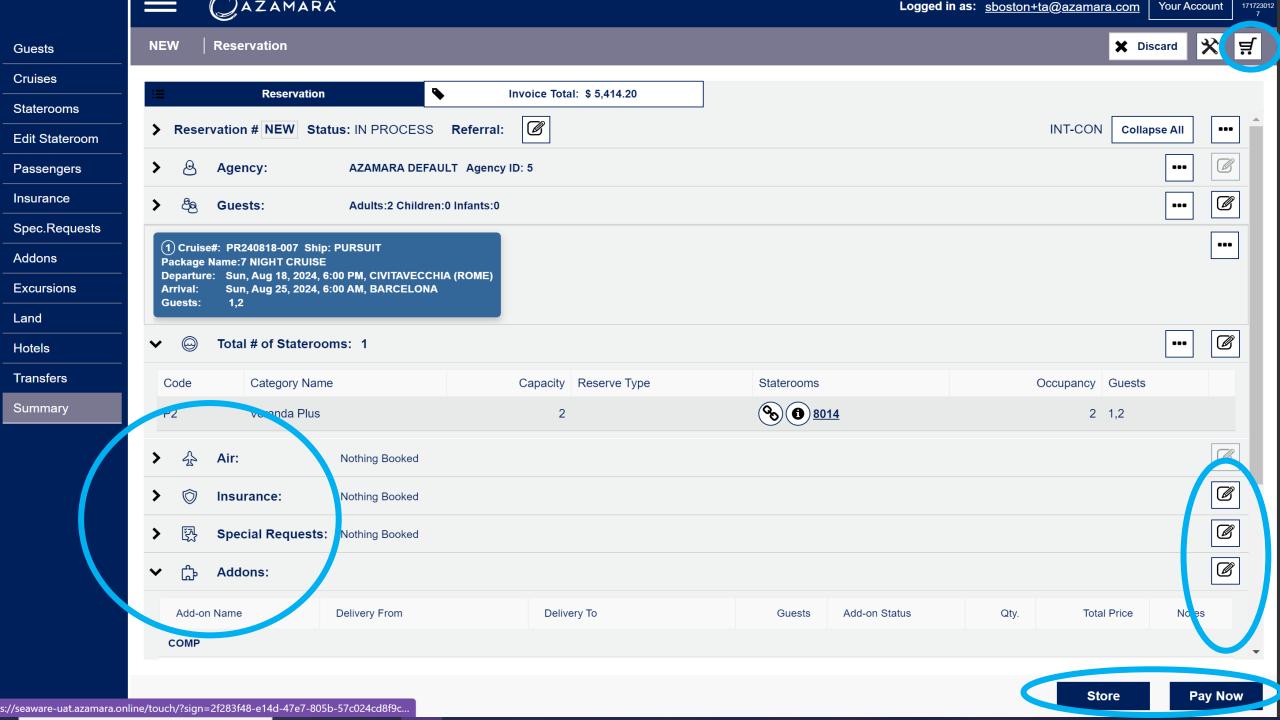
Air

Addons

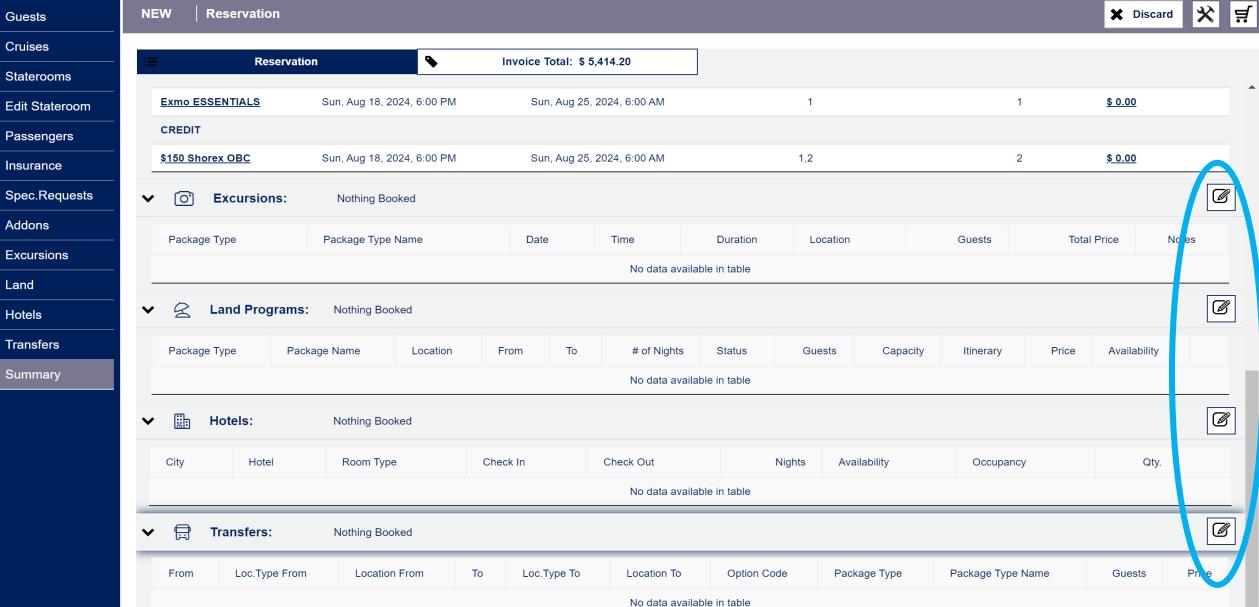
Land

Hotels



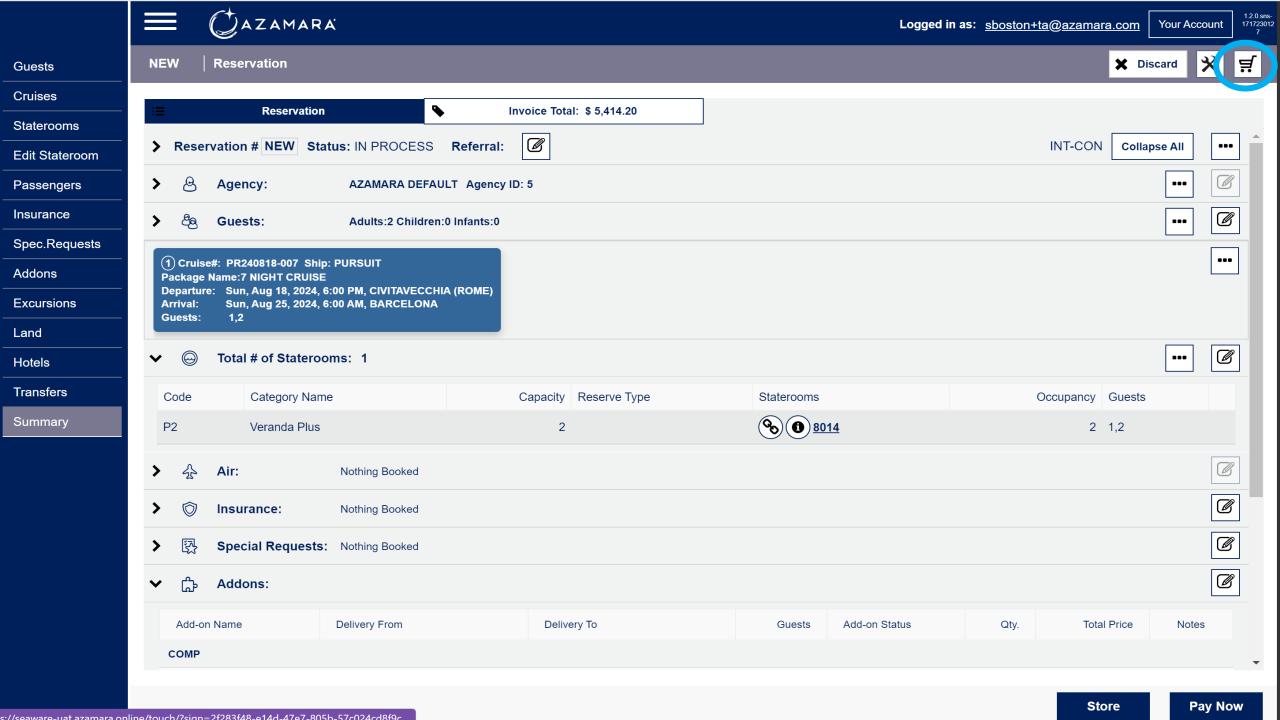


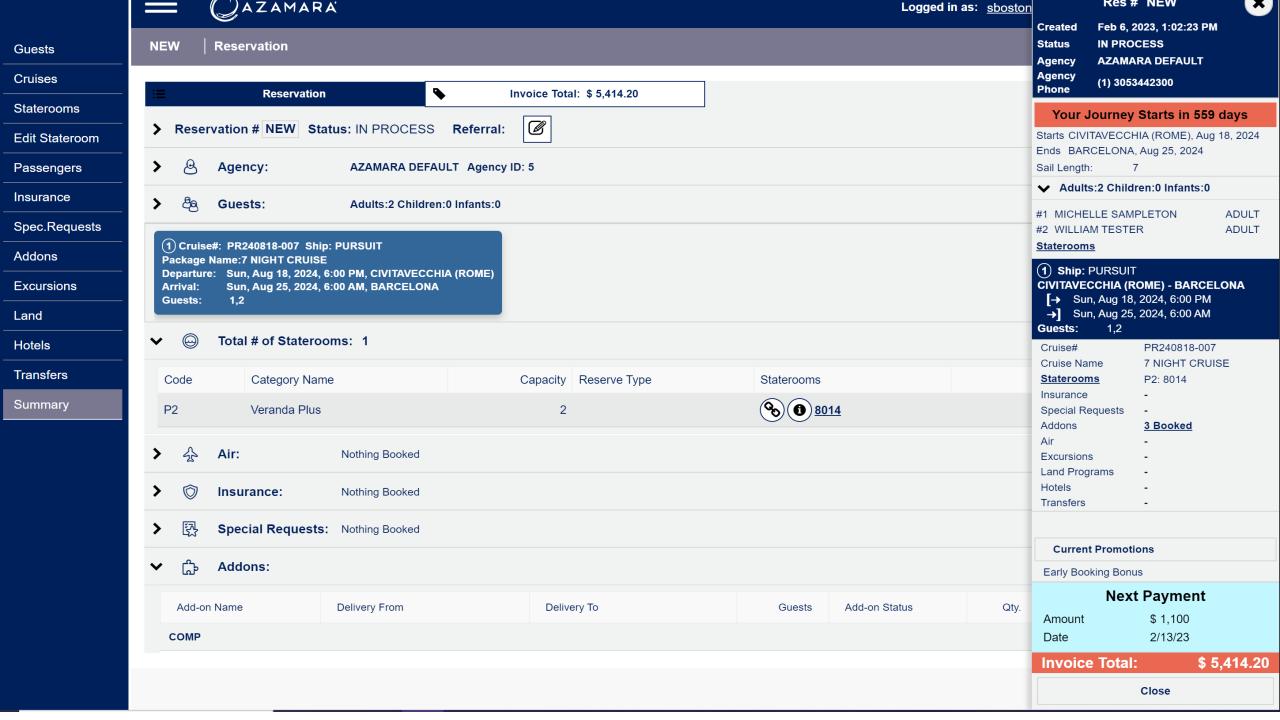


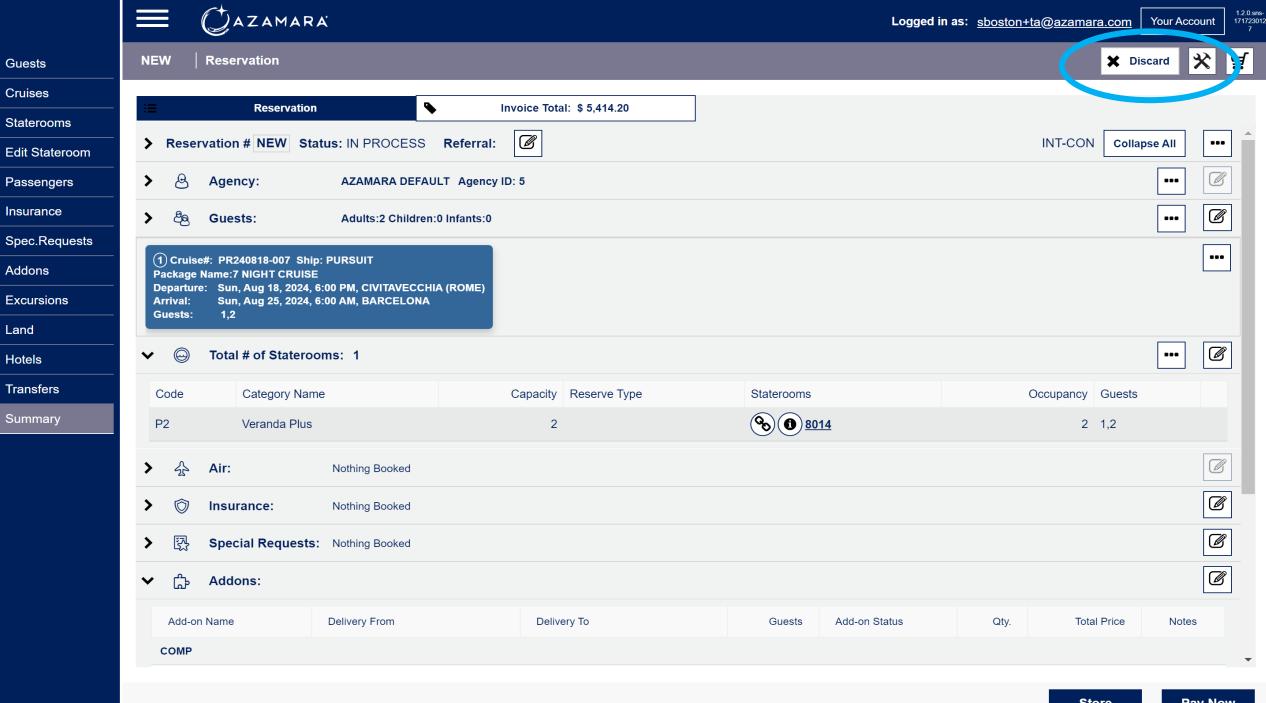


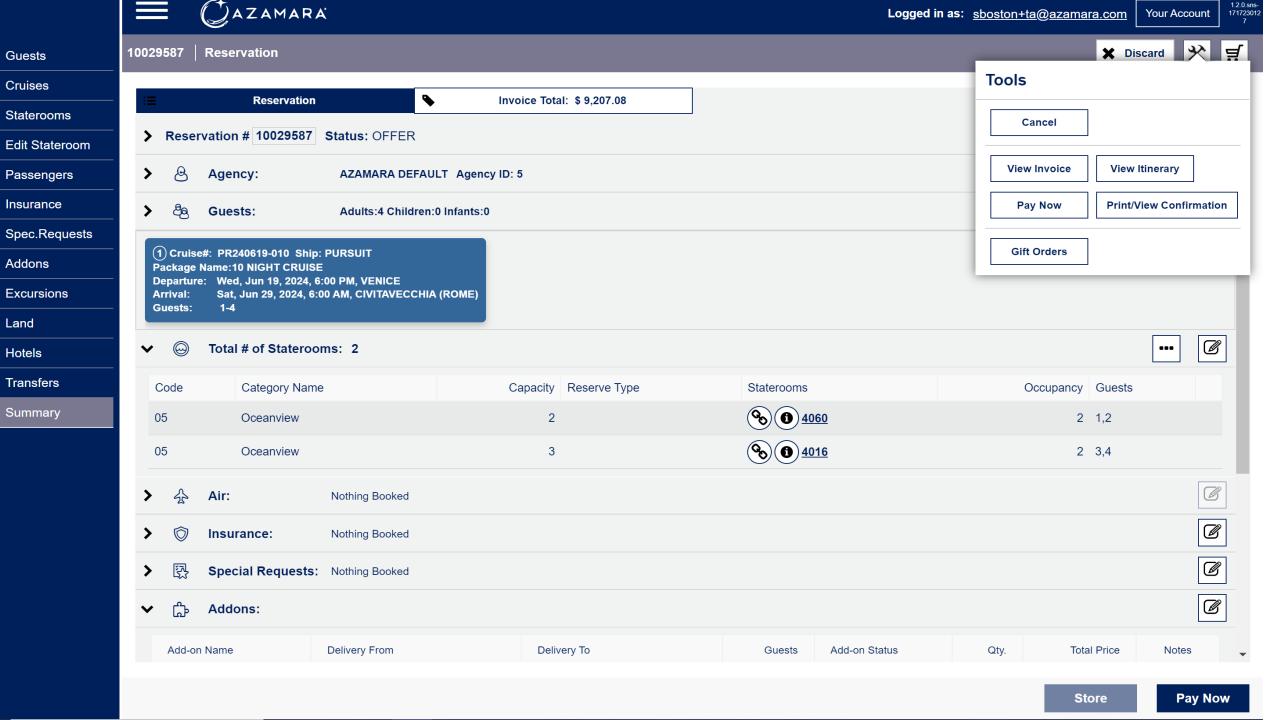
1.2.0.sns-171723012 7

Your Account









Logged in as: sboston+ta@azamara.com

Guests

Cruises

★ Discard



Staterooms

Edit Stateroom

Passengers

Insurance

Spec.Requests

Addons

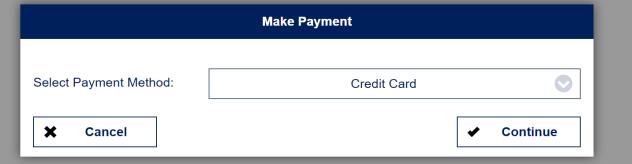
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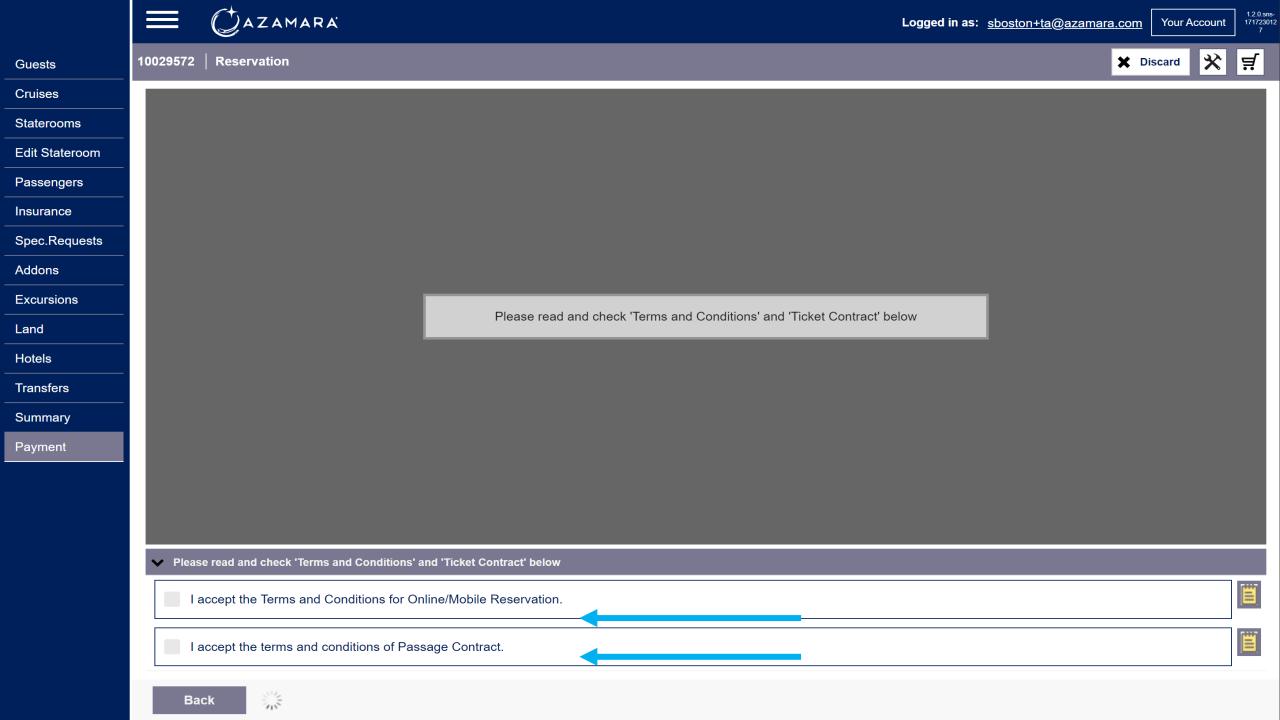
Land

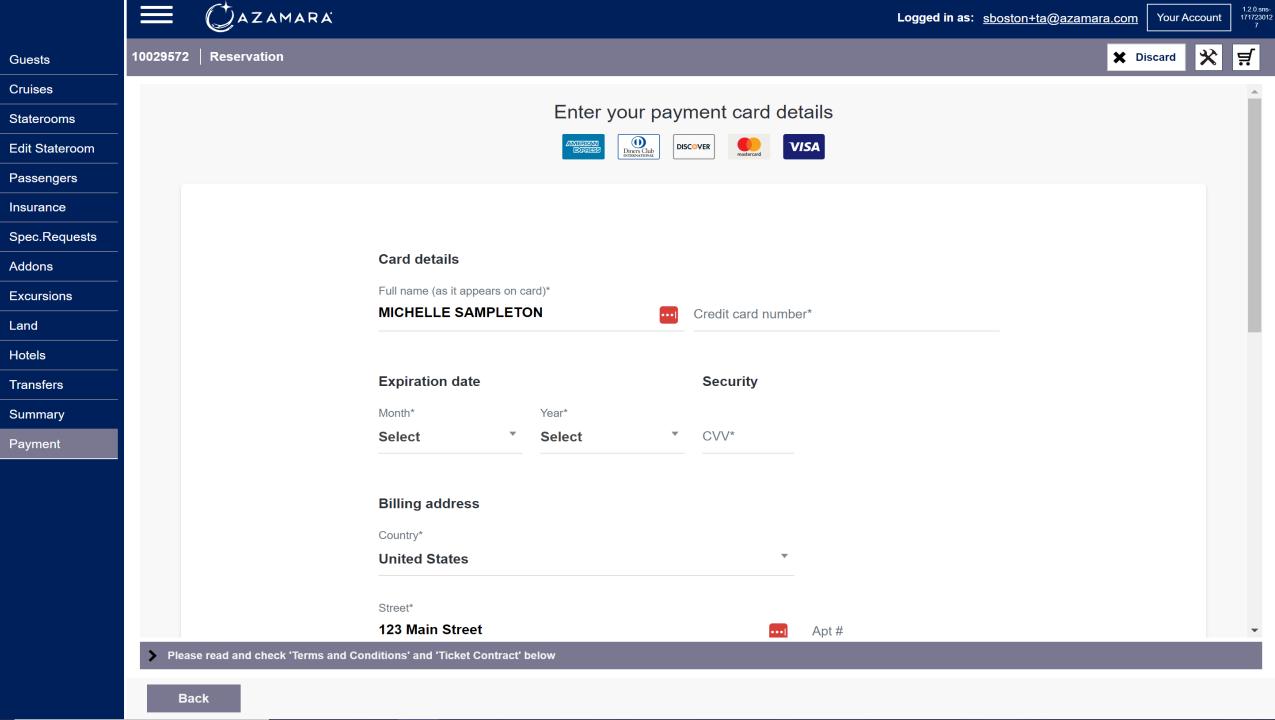
Hotels

Transfers

Summary







Guests

Cruises

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Addons

Land

Hotels

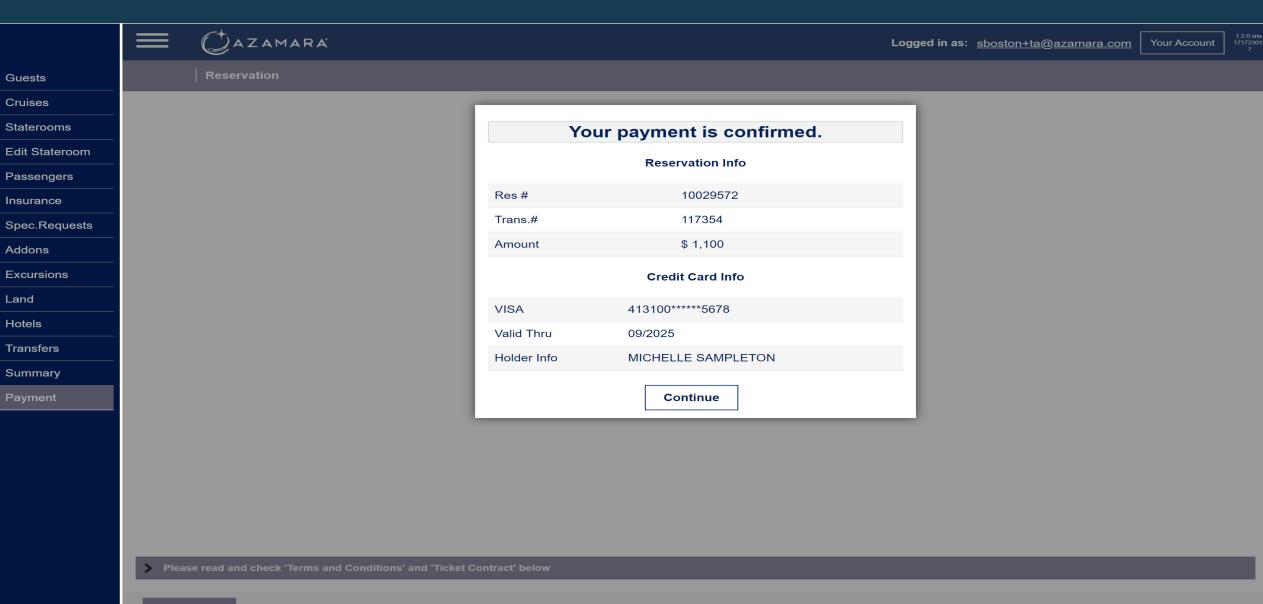
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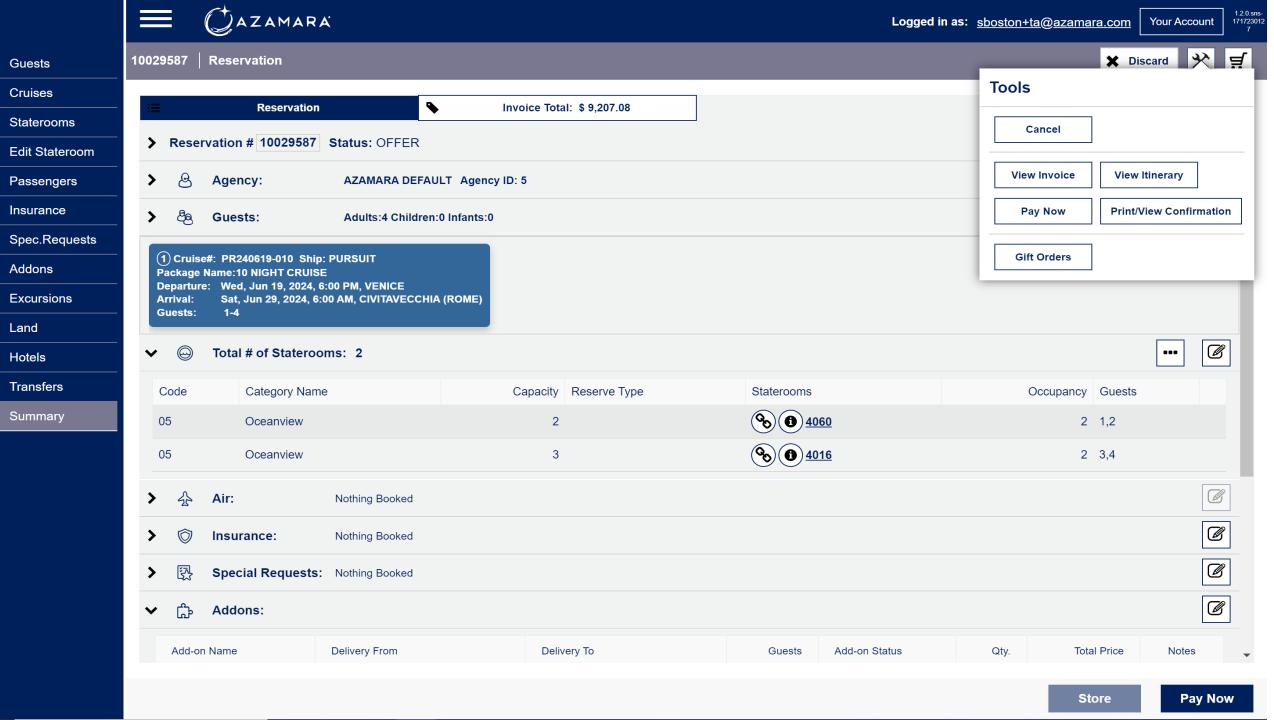
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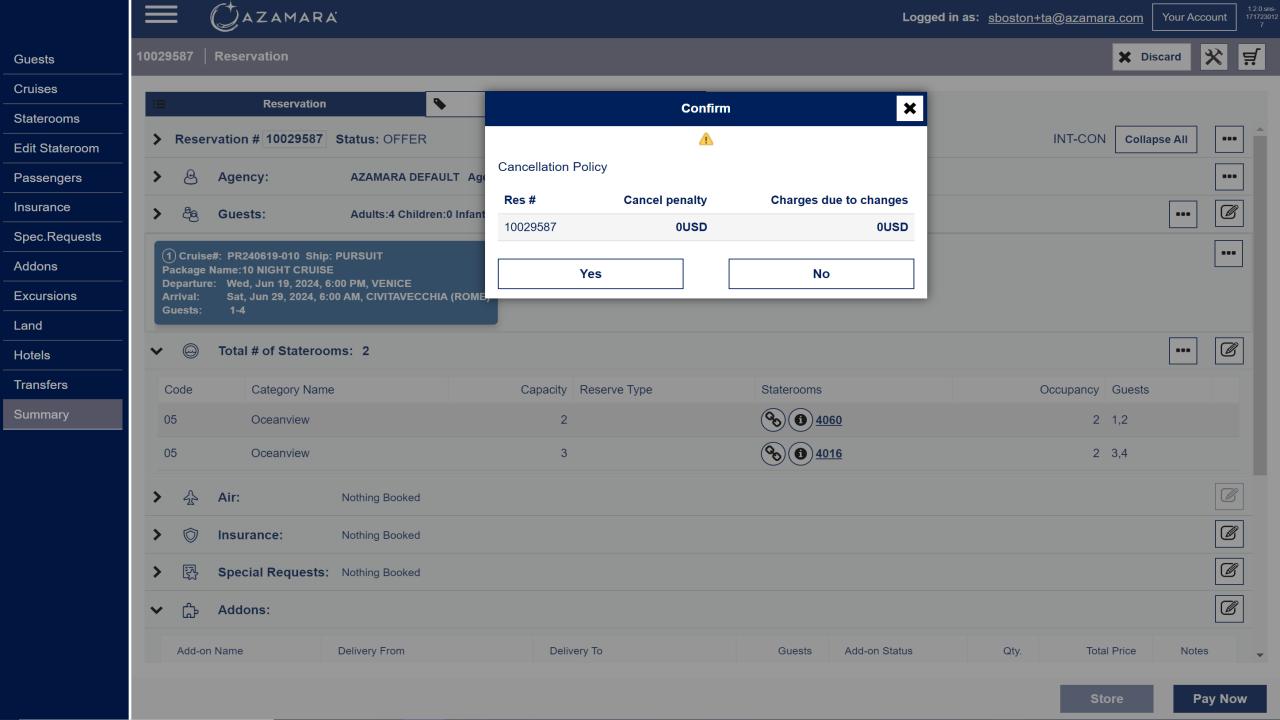
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Excursions

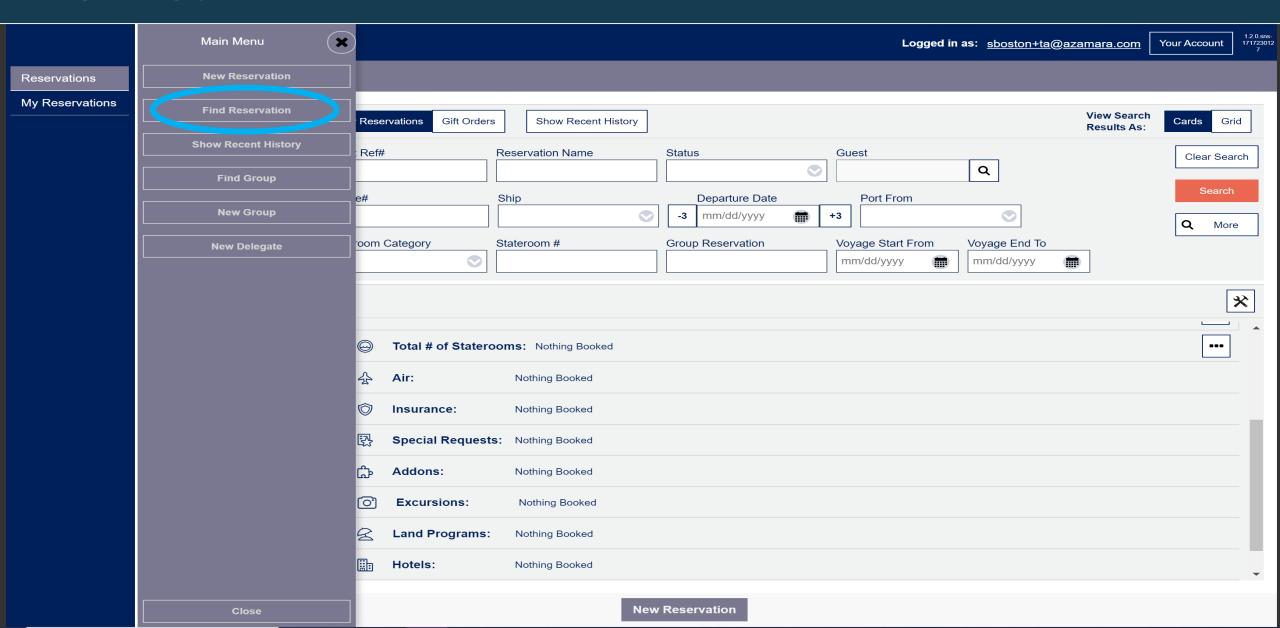
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HOME SCREEN

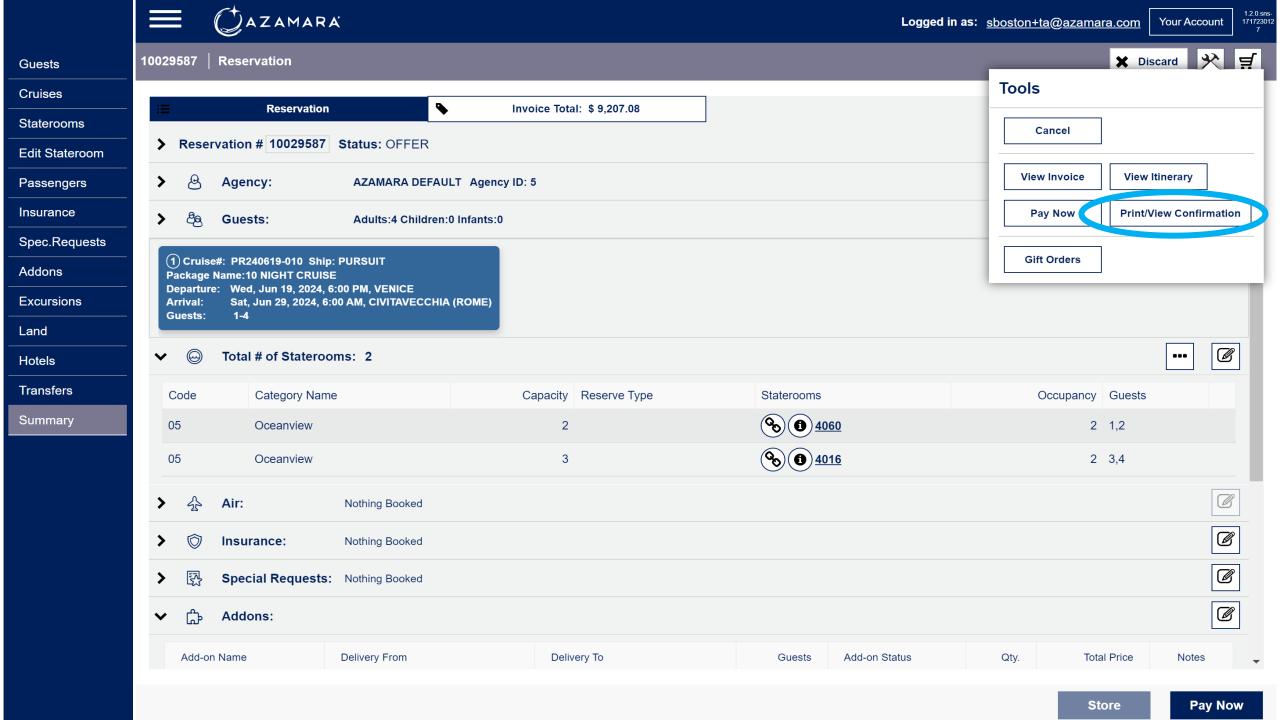


FIND A RESERVATION

os://seaware-uat.azamara.on<mark>line/touch/?sign=2f283f48-e14d-47e7-805b-57c024cd8f9c#</mark>

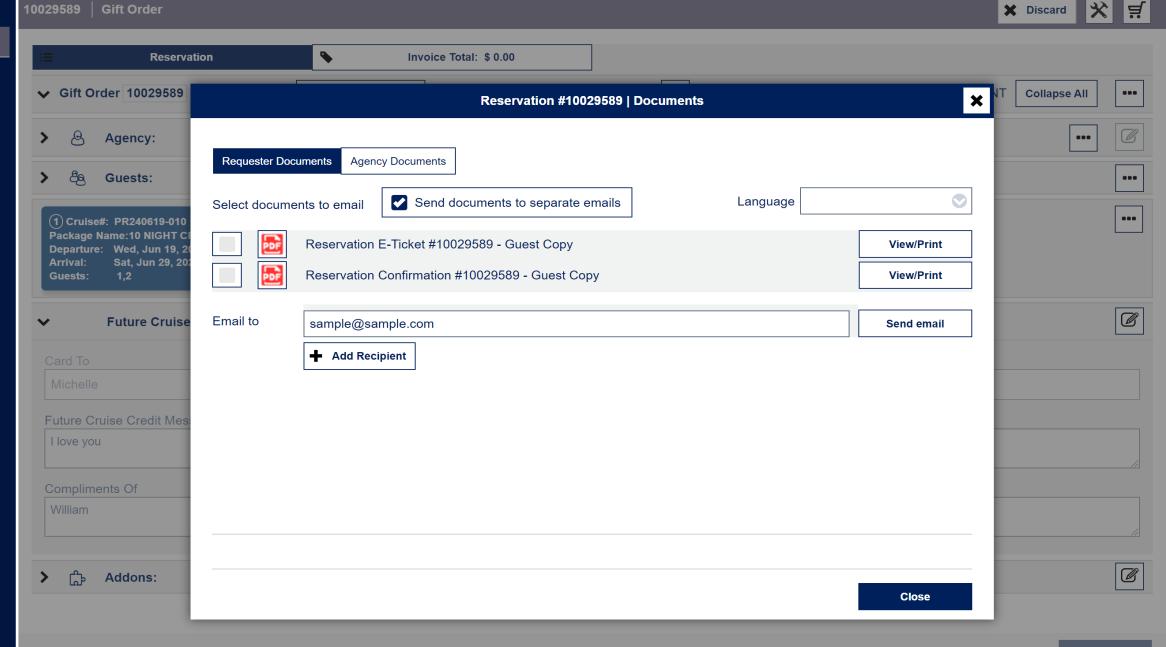
(C) AZAMARA Your Account Logged in as: sboston+ta@azamara.com Reservations My Reservations **View Search Find Reservation** Regular Reservations Gift Orders Show Recent History Grid Cards **Results As:** Res# Agent Ref# Reservation Name Status Guest Clear Search Q Search Agency Code Cruise# Ship Departure Date Port From Q +3 mm/dd/yyyy Q More Port To Stateroom Category Stateroom # **Group Reservation** Voyage Start From Voyage End To mm/dd/yyyy mm/dd/yyyy **Reservation Results** No reservations found > Reservation # - Agent Ref# Offer Code: Collapse All ••• Agency: Guests: ---Full Name Gender Age Email Client Type Stateroom # Voyage No data available in table ••• Total # of Staterooms: Nothing Booked Air: Nothing Booked Nothing Rooked

New Reservation

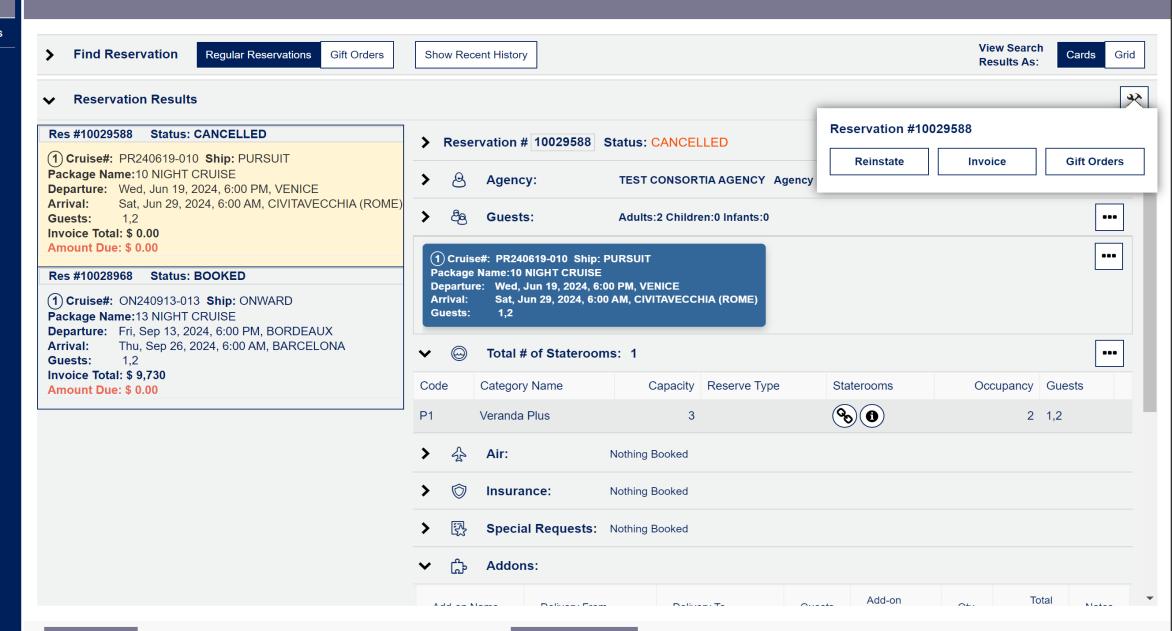


Your Account

Addons



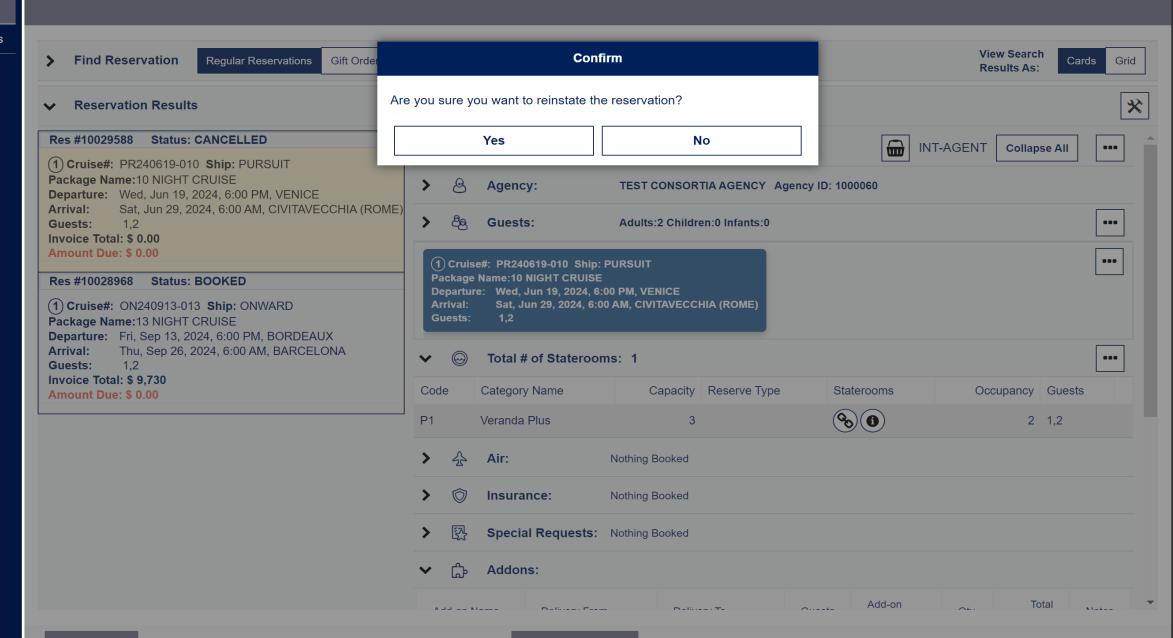
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(C) AZAMARA

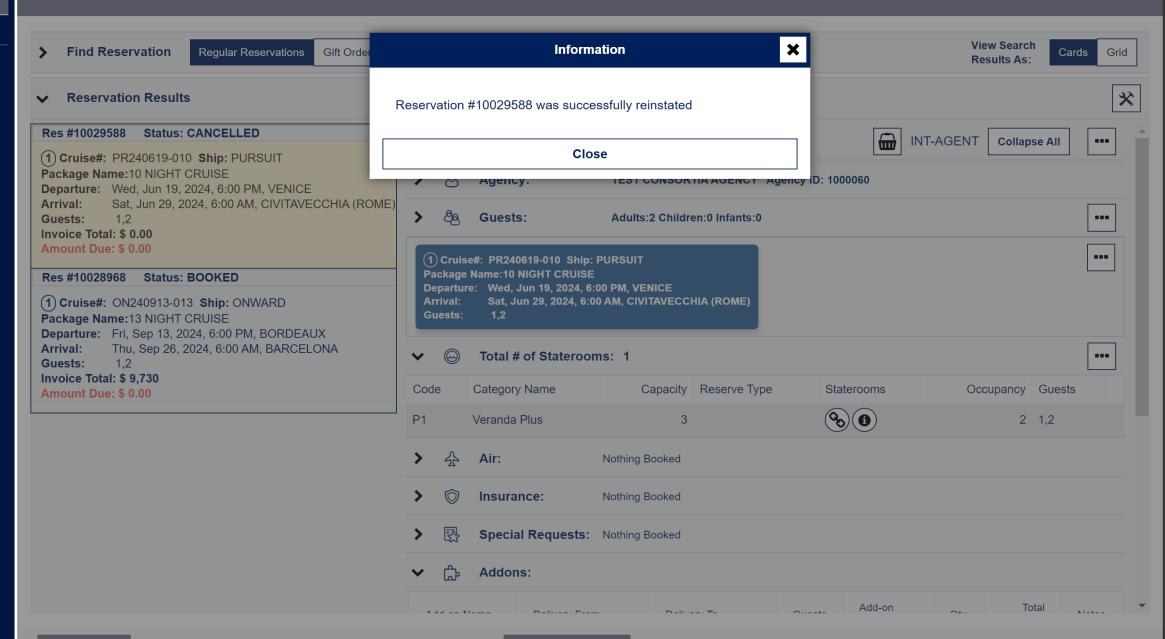
Reservations

My Reservations



Reservations

My Reservations



FAQS

- Gifts and Gear
 - Gift Order option in the Tools Menu
- Modified/Accessible Staterooms
 - Clearly noted in system
 - Can be filtered out of searches
- ATOL Certificates
 - In process; will have ready soon

- Additional Training for Travel Partners
 - Mini Videos being created
 - Easy-to-Follow Quick Reference Guides
 - Post cutover trainings (TBA)
- Communications
 - Check emails for updates:
 - Official dates
 - Additional Trainings
 - Quick Reference Guides
 - Mini Videos



CLOSING

+

QUESTIONS?



THANK YOU!