



Azamara Forward Trade FAQs

What is Azamara Forward?

Azamara Forward is our transformational plan for enhancements to the onboard experience across the entire fleet that both celebrate our heritage as well as carry Azamara into the future as the global leader in Destination Immersion small ship cruising.

What inspired Azamara Forward?

Azamara Forward is informed by what our guests and travel partners have told us they love and want more of and is a proud continuation of the story we have written together and an invitation to experience the world with a fresh perspective.

Is Azamara Forward a fleetwide program?

Yes. There will be shipwide enhancements across all four ships introducing refreshed public spaces, upgraded staterooms and suites, new restaurant and bar experiences, and refined design details that enhance comfort and ambiance throughout the fleet.

Exclusively on Azamara Quest, we are announcing the new **Penthouse Deck** with two new suite categories.

Why does Azamara Forward begin with Azamara Quest?

As Azamara Quest hosts the 2027 World Cruise, she is the natural choice to debut Azamara Forward and introduce its most transformational elements.

What is the official renovation timeline for Azamara Quest?

Azamara Quest will go into dry dock in Athens on October 31, 2026, immediately after completing a seven-night cruise. The drydock will take place at the Onex Elefsis shipyard in Piraeus, Greece. The work is expected to last 26 days with cruises resuming on November 26, 2026. While the ship will be brought back into operation on this date, and the

enhancements complete, the new Penthouse Suite Deck will be available for sailing beginning with the December 18, 2026 cruise departing from Miami.

How many sailings were affected by the refurbishment period?

A limited number of itineraries during the dry dock window were impacted – five individual sailings, plus a combo sailing and one Grand Voyage (for a total of 7 sailings). See detailed chart below.

Ship	Sail Date	Nights	Itinerary	Embark	Debark
QS	10/24/2026	30	Combo Cruise: Mediterranean	Athens	Lisbon
QS	10/31/2026	7	Best of the Mediterranean	Athens	Rome
QS	10/31/2026	38	Grand Voyage: Athens to Miami	Athens	Miami
QS	11/7/2026	7	Best of the Mediterranean	Rome	Barcelona
QS	11/14/2026	9	Spain Intensive	Barcelona	Lisbon
QS	11/23/2026	15	Transatlantic Cruise	Lisbon	Miami
QS	12/8/2026	10	Eastern Caribbean Cruise	Miami	Miami

What compensation are displaced guests receiving?

Impacted guests have been offered a choice of full refunds or rebooking options with additional consideration for the inconvenience, such as future cruise credits. Details vary by sailing and booking type. Letters to impacted guests and their Travel Advisors were sent on December 29, 2025

When will Azamara Forward debut?

Azamara Forward will officially debut on Azamara Quest with her inaugural sailing on December 18, 2026.

When will enhancements be introduced on the other ships?

Azamara Onward will be the second ship to receive the shipwide enhancements in 2027. Details and timing will be announced later in 2026. The timing for enhancements for Azamara Journey and Azamara Pursuit will be announced thereafter.

How does Azamara Forward support Destination Immersion®?

Azamara Forward enhances Destination Immersion® by improving how guests experience destinations onboard — through cuisine inspired by local markets, social spaces designed for connection, and accommodations that bring the outside world closer through design and views.

SHIPWIDE ENHANCEMENTS (ALL FOUR SHIPS)

What shipwide enhancements are included in Azamara Forward?

Shipwide enhancements include refreshed public venues, upgraded stateroom and suite soft goods and furnishings, renovated spa spaces, reimagined dining, bar and lounge venues, and updated public bathrooms — all designed to improve comfort, ambiance, and functionality.

Will every ship receive the same enhancements?

Each ship will receive shipwide enhancements aligned to the Azamara Forward vision, with scope and timing tailored to each vessel.

The Penthouse Deck will be exclusive to Azamara Quest.

Will all stateroom categories receive enhancements?

Yes — all staterooms and suites, will be enhanced as part of Azamara Forward.

Are stateroom bathrooms being renovated?

Stateroom bathroom renovations are not included as part of Azamara Forward

CULINARY & BAR EXPERIENCES

What new culinary and bar experiences are part of Azamara Forward?

Azamara Forward introduces elevated dining and bar concepts that deepen destination immersion through cuisine — including a permanent Chef's Table venue on all ships, the expansion of Atlas Bar across the fleet in the space just outside of Discoveries Restaurant, and the reimagining of Discoveries Restaurant.

Is Chef's Table new to Azamara?

Chef's Table has long been a guest-favorite pop-up experience aboard Azamara. Azamara Forward evolves this concept by giving it a permanent, dedicated venue on Azamara Quest, allowing for more private, intimate experiences, innovative menus with carefully selected ingredients, and the opportunity to offer a wider variety of culinary journeys through immersive storytelling.

Is Atlas Bar expanding to all ships?

Yes. Atlas Bar will be expanded to all four ships during their respective dry docks, in the space just outside of the Discoveries Restaurant. During Azamara Onward's dry dock in

2027, Atlas Bar will move from its current location to the space just outside of Discoveries Restaurant to add the dedicated Chef's Table experience. As the Atlas Bar concept is already on board the Onward, when the Quest concept launches on November 26, 2026, the Onward experience will adjust to the crafted cocktails and the complimentary range experience at the same time.

Is the concept for Atlas Bar changing?

Atlas Bar will continue to be destination-inspired with artisanal cocktails drawing from all corners of the world and the destinations to which we sail. Additionally, guests will be pleased to enjoy complimentary beverages alongside carefully crafted cocktails. This change will begin on Azamara Quest on the November 26, 2026 sailing and will be incorporated into the concept as it expands to other ships.

What is going to happen to Atlas Bar on Azamara Onward?

During Azamara Onward's 2027 dry dock, Atlas Bar will relocate from its current location to the space just outside of Discoveries Restaurant. **Will Aqualina and Prime C receive enhancements as part of Azamara Forward?**

Prime C will receive additional seating to accommodate more guests, especially as Grandview and Panorama Suite guests will have complimentary access to Specialty Dining. Other than this update, no structural enhancements are planned for either venue.

AZAMARA QUEST & THE PENTHOUSE DECK

What is the new Penthouse Deck on Azamara Quest?

The new Penthouse Deck is an entirely new deck being constructed on Azamara Quest, introducing two new suite categories — Panorama Suites and Grandview Suites.

Will the Penthouse Deck be added to other ships?

At the moment, the Penthouse Deck is exclusive to Azamara Quest.

What are some key features to know about the Panorama Suite, and what is the size?

Panorama Suites are spacious and luxurious accommodations, featuring 270-degree views, generous living and dining areas, spa-inspired bathrooms, and access to Azamara's top suite amenities and personalized services. There are only two Panorama Suites onboard. Each Panorama Suite offers 656.6 sq ft (61 sqm) of total interior space, a 58.1 sq ft (5.4 sqm) balcony, and a 139.9 sq ft (13 sqm) bathroom.

What are some key features to know about the Grandview Suite, and what is the size?

Grandview Suites offer a refined, contemporary layout, enhanced with floor-to-ceiling views, expanded bathrooms with dual sinks and spa-like showers, and upgraded finishes. There are 10 Grandview Suites onboard. Each Grandview Suite features 243 sq ft (22.59 sqm) of total interior space, a 60 sq ft (5.6 sqm) balcony, and a 44.4 sq ft (4.12 sqm) bathroom.

How is the ship's layout changing with the new top-deck plans?

Deck 11 forward is being redesigned as a Penthouse deck to house the 10 new Grandview Suites and two Panorama Suites. A brand-new Sun Deck will be created above on Deck 12, offering the same open-air relaxation and spectacular sail away views we offer today.

Do the bathrooms in the new Panorama suites include bathtubs, or are they walk-in showers only? Why did we opt for no bathtubs in the Panorama and Grandview suites?

Bathrooms in the new Panorama suites have walk in showers with a built-in bench for added comfort, no bathtubs. Our suite guests have increasingly preferred more open and accessible showers instead of a bathtub.

Do the new Grandview and Panorama Suites allow for triple or quad occupancy?

The Panorama Suites can accommodate up to 4 guests. The Grandview Suite can accommodate 2 guests.

What are the confirmed bedding configurations for 3rd and 4th guests in Panorama Suites?

Panorama Suites feature a king bed in the bedroom, plus an L-shaped sectional in the living area that converts into a queen-size bed to accommodate 3rd and 4th guests.

Will 4th passenger bookings be available through RezA, or will they require phone reservations?

4th passenger bookings will not be available to book on RezA. Please call our contact center to add a 4th passenger to the booking.

What are the deposit and hold policies for Panorama and Grandview Suite bookings?

Effective with the January 15 launch, a temporary policy will apply for new Panorama and Grandview Suite bookings: a 24-hour hold (OF status) will be permitted, and a 50% deposit will be required to confirm the booking (BK status). We will communicate if/when any changes to this temporary policy go into effect.

Since Panorama and Grandview Suites require a 50% deposit, does a different cancellation policy apply?

No change. Our existing cancellation policies remain the same.

Which suite-level amenities and services are included with the new Grandview and Panorama Suites?

Panorama Suite guests will receive the same suite inclusions as our World Owner's Suite, Ocean Suite, and Spa Suite. Grandview Suite inclusions will match those offered for Continent Suites.

My client is already booked on a future Azamara Quest voyage departing after December 18, 2026, and they would like to upgrade to one of the new Panorama or Grandview Suites. Will an additional deposit be required, and how do I process the upgrade?

Yes. Upgrades into Panorama or Grandview Suites are subject to the 50% deposit requirement. Any funds already paid on the existing booking can be applied toward the upgrade, and if additional payment is needed to reach 50% of the new suite fare, the guest will need to pay the difference to confirm the booking. If the guest has already paid more than the required 50%, no additional deposit is due. To process the upgrade, please contact the Azamara Call Center, as upgrades cannot be completed online.

What is the loyalty points value for the new Grandview and Panorama Suites?

Grandview Suites will earn 10 loyalty points per night, and Panorama Suites will earn 18 loyalty points per night.