



An Important Update On Online Check-In

Dear Travel Advisors,

We are looking forward to welcoming your clients aboard. We wanted to send you some important information regarding their upcoming sailings through the end of June.

Due to our IT system transition, your clients will not be able to complete online check-in via our website as planned. Instead, they will now need to check in at the pier on the day of embarkation. For embarkation pier address, please click [here](#).

To ensure a smooth and seamless embarkation experience, we ask that your clients arrive at the pier at the following times:

1:30pm-4:00pm: Suite Category Guests and Azamara Circle members in the Discoverer Platinum and Discoverer Plus tier levels

2:00pm-2:45pm: Azamara Circle members in the Discoverer and Explorer tier levels

2:45m-3:30pm: Guests staying in staterooms on Deck 7

3:30pm-4:00pm: Guests staying in staterooms on Deck 4 & 6, and all remaining guests

Please be sure they bring their passport, and any other necessary travel documents to the pier. Our crew and terminal representatives will be available to guide your clients through the check-in process and answer any questions they may have.

Thank you for helping them choose Azamara for their cruising experience. We wish them safe travels and look forward to seeing them soon.