



Currently Servicing Bookings in Next 30 Days, Self Service Available

Dear Travel Partner,

Thank you for your ongoing feedback. As a reminder, new bookings remain open across **all channels**. We have opened self-service to you via [Azamara Connect](#) where you can make payments and review invoice details. We heard your feedback, and a more user-friendly invoice format will be deployed in the coming weeks.

We will continue to service any sailing within the next 30 days via the Contact Center and provide another update later in the week to open additional servicing windows. At this time, our primary objective continues to be the protection of your clients' reservations during our ongoing transition. We understand that transferring a high volume of reservations can be time-consuming, but we are taking the necessary measures to ensure the integrity of all aspects of a cruise booking.

As a reminder, we will not auto-cancel any bookings while we undergo this transition. If you have clients sailing with us **on or before 28 April 2023**, that need assistance, **please call us at:**

Australia: +61 (1800) 960810

New Zealand: +64 (80) 043305

Thank you for your continued support.