



Update For Our Valued Travel Advisors

Dear Travel Advisors,

Thank you for your continued feedback and support, you are helping us make our tools and processes work best for you and for us. As we head into the weekend we wanted to share an enhancement to getting started with [Azamara Connect](#) if you have not already logged on. We will send an email to the email address we have on record for anyone who has not yet logged in. It will contain instructions that will help you get started easily and access our new booking tool, training for the new tool, marketing resources and more.

New bookings remain open across **all channels**. Log on to Azamara Connect where you can review invoice details and make payments. Also, we soon begin to use a new enhancement in the form of an electronic payment link which means you no longer have to call our contact center for payment. Please add noreply@azamara.com to your safe senders list; the payment link will come from this address.

Beginning Monday, April 3 we will **expand service** to any sailing within the next **120 days** via the Contact Center. At this time, our primary objective continues to be the protection of your clients' reservations during our ongoing transition. We understand that transferring a high volume of reservations can be time-consuming, but we are taking the necessary measures to ensure the integrity of all aspects of a cruise booking.

As a reminder, we are still not auto-canceling any bookings at this time. We will notify you before this changes and give you sufficient time to get your payments in.